

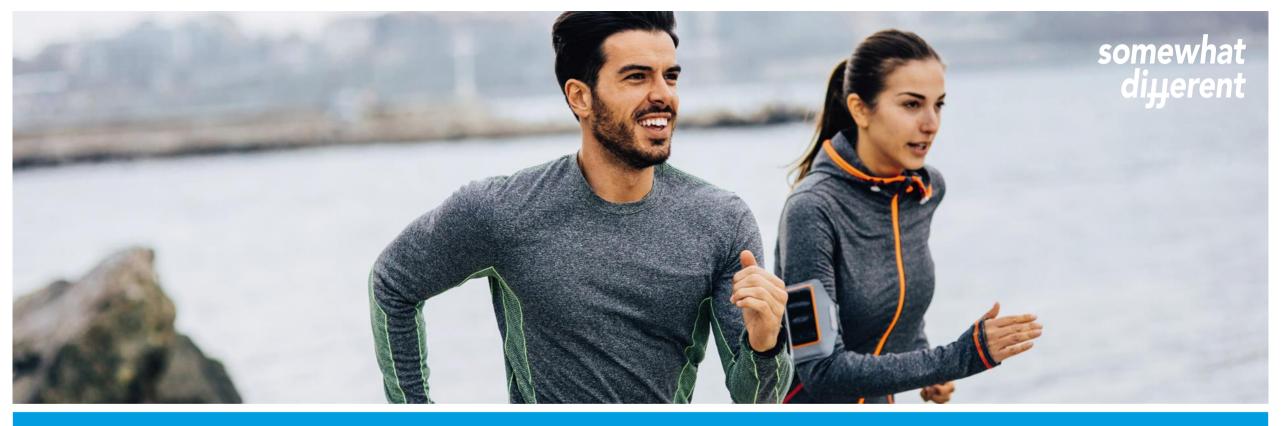
## 22<sup>nd</sup> International Investors' Day

Frankfurt, 23 October 2019



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## **Pursuing the outperformance journey**

Jean-Jacques Henchoz, Chief Executive Officer 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019



## Agenda

- **1** Our position in the reinsurance market
- 2 Our business model: successful being "somewhat different"
- **3** Outlook: outperforming tomorrow

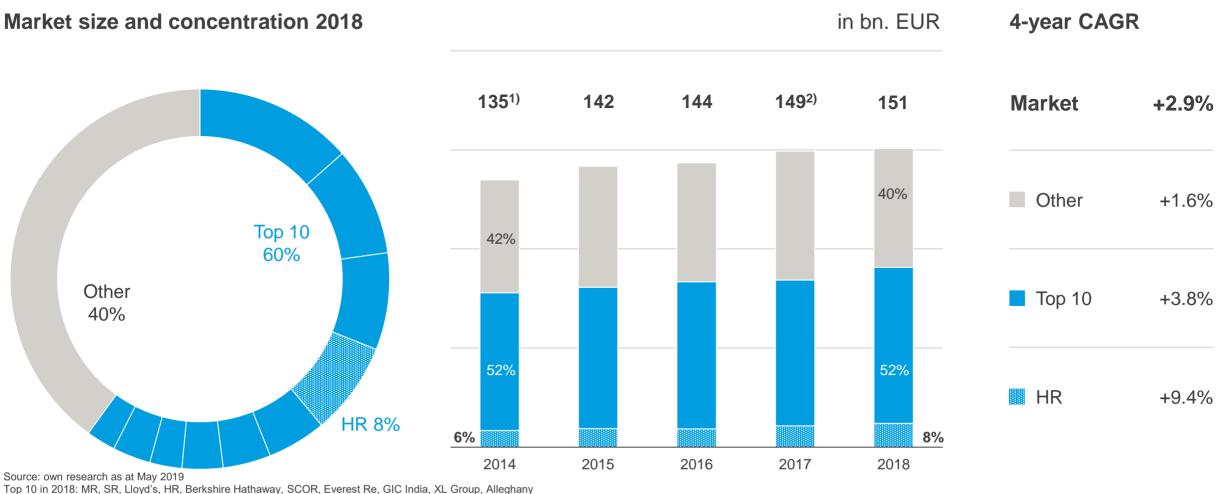
## somewhat diµerent

# Our position in the reinsurance market

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**1** Our position in the reinsurance market | 2 | 3

## **Property and Casualty reinsurance market** Hannover Re outperforms the market with profitable growth



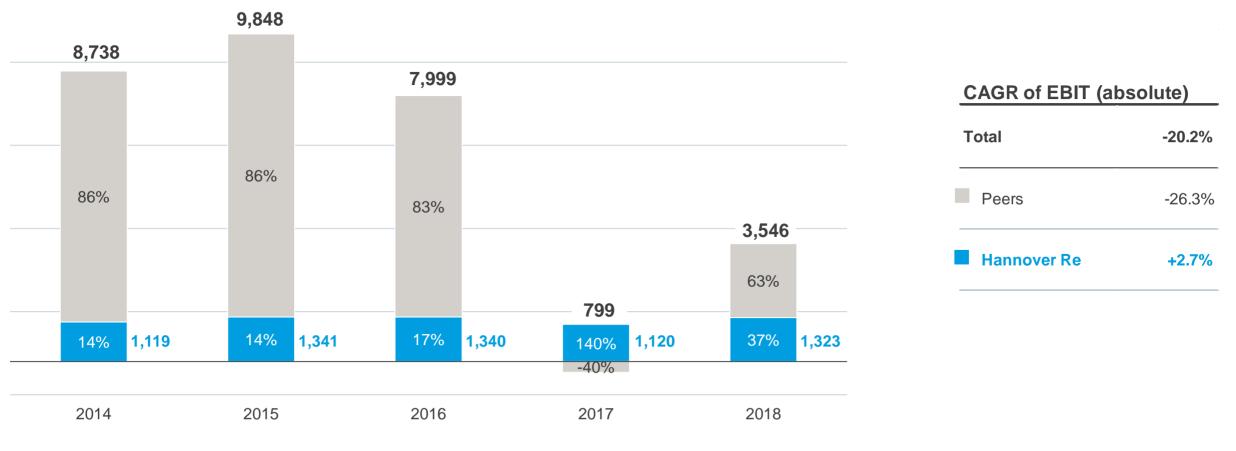
Top 10 ranking for each year

1) F/x adjusted (2015 rates)

2) Berkshire Hathaway excl. AIG deal

Market share of peer group Property & Casualty EBIT

## **Strong and steady P&C EBIT contribution across market cycles** Hannover Re with stable earnings despite losses in 2017 and 2018



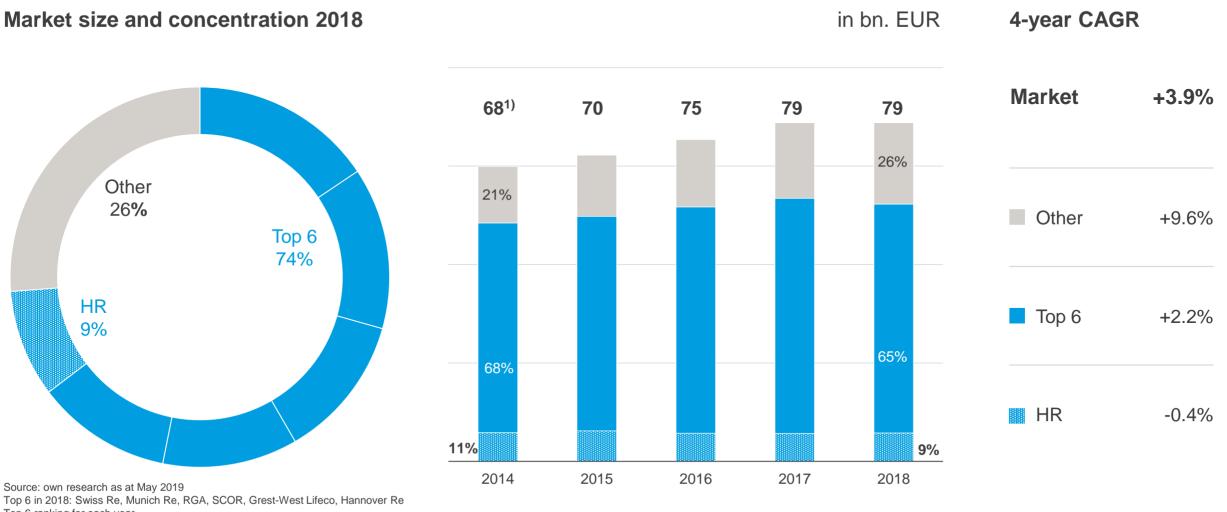
in m. FUR

Source: own research as at May 2019

Peers: Munich Re, Swiss Re, SCOR, Everest Re

## Life and Health reinsurance market

HR's market share reflects conservative approach to commoditised segments



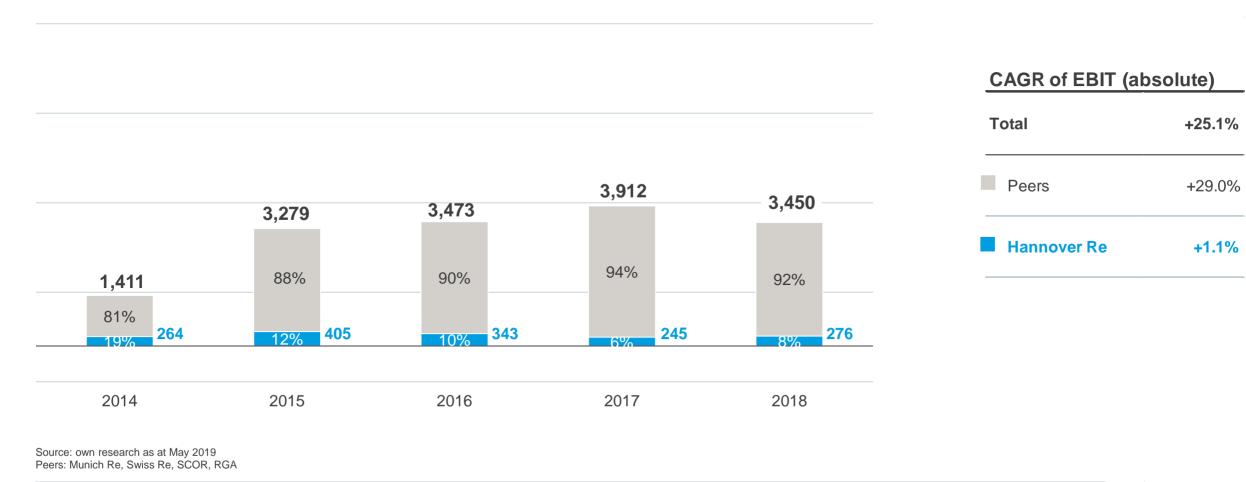
Top 6 ranking for each year

1) F/x adjusted (2015 rates)

## Solid EBIT contribution in Life & Health US mortality market has been a source of earnings volatility



in m. EUR



## Reinsurance is an attractive market with earnings growth potential ... ... whilst offering us the opportunity to create value for our clients

**Demand drivers** 

## 0.0

#### **Global trends**

- Value concentration
- Protection gap
- Demographic change

#### New products/markets

- Emerging markets
- Digitalisation/Cyber
- Emerging risks

#### Capital requirements

- Regulatory changes
- Risk-based capital models
- Ratings, local GAAP, IFRS

#### Volatility

 Earnings expectations from shareholders

#### Impact on insurance

- New risks lead to volatility and require additional knowhow
- Capital requirements are challenging/cost of capital needs to be competitive
- Earnings volatility needs to be managed

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- Strong capital base and diversified portfolio
- Services to assess new risks or move into new markets
- Solutions to
  - reduce cost of capital
  - meet capital requirements
  - manage earnings volatility



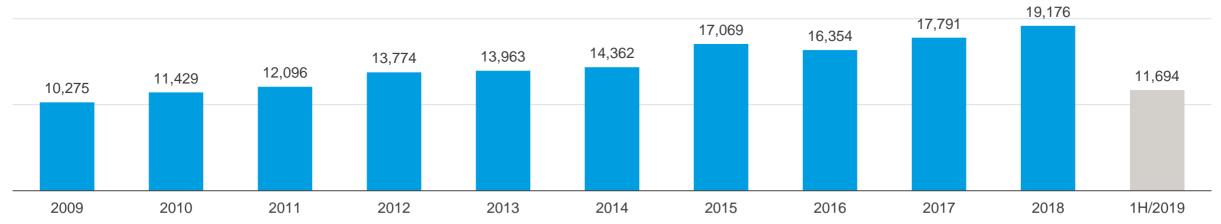
## somewhat di<u>j</u>jerent

## Our business model: successful being "somewhat different"

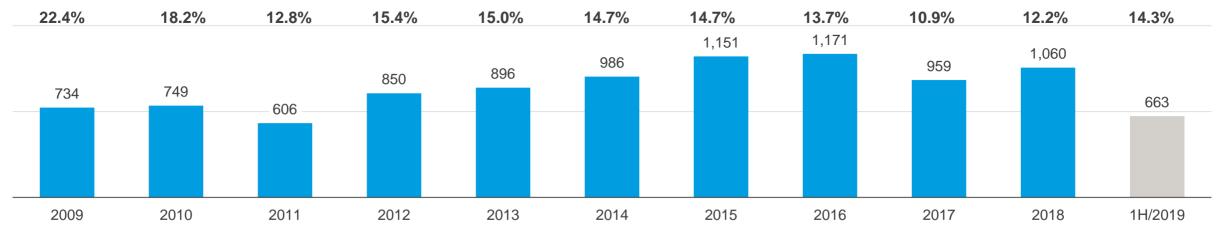


## Our "somewhat different" approach is highly effective Business model continuity is key to further success and outperformance

#### Gross written premium



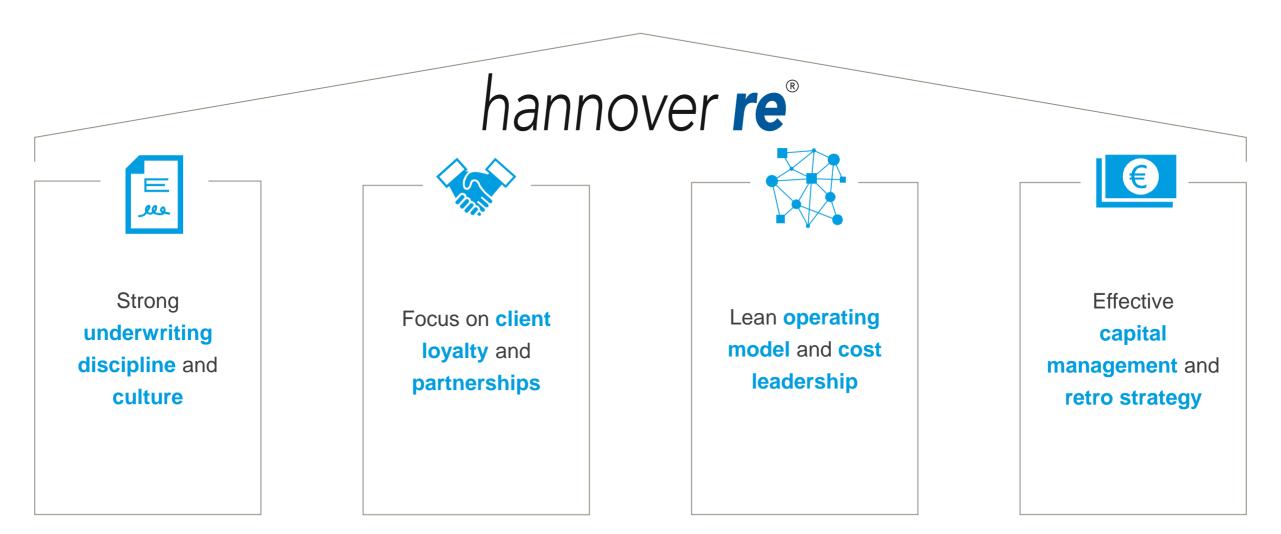
#### Group net income/Return on equity



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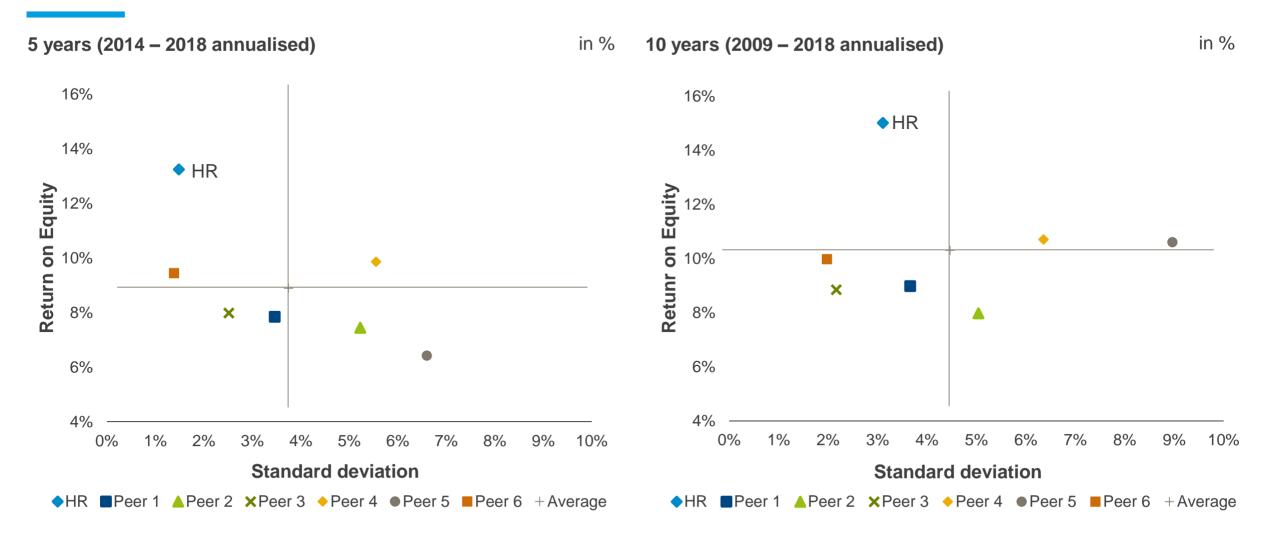
10 Pursuing the outperformance journey

## Hannover Re's strengths lie in its corporate culture and operating model Four competitive advantages we need to maintain and strengthen



1 2 Our business model: successful being "somewhat different" 3

## Superior return with relatively low volatility Hannover Re's RoE outperformance



1) Peers in alphabetical order: Everest Re, Munich Re, Renaissance Re, RGA, Scor, Swiss Re; own calculation based on annual reports, RGA excl. effect from US tax reform in 2017

## Successful execution of our strategy 2018 – 2020 Hannover Re's Group target matrix

Business group	Key figures	Strategic targets	2018	1H/2019	
Group	Return on investment <sup>1)</sup>	≥ 2.7% / ≥ 2.8%	3.2%	3.5% 🗸	
	Return on equity <sup>2)</sup>	≥ 9.4%	12.2%	14.3% 🗸	
	Earnings per share growth (y-o-y)	≥ 5%	10.5%	19.3% 🗸	
	Economic value creation <sup>3)</sup>	≥ 6.4%	8.1% 🗸	n.a.	
	Solvency ratio	≥ 200%	245.7% 🗸	248.8% <sup>4)</sup>	
Property & Casualty R/I	Gross premium growth <sup>5)</sup>	3 - 5%	16.2%	18.4% 🗸	
	Combined ratio <sup>6)</sup>	≤ 96% / ≤ 97%	96.5%	96.7% 🗸	
	EBIT margin <sup>7)</sup>	≥ 10%	12.2%	11.0% 🗸	
	xRoCA <sup>8)</sup>	≥2%	9.0%	n.a.	
Life & Health R/I	Gross premium growth <sup>9)</sup>	3 - 5%	4.6% 🗸	7.4% 🗸	
	Value of New Business (VNB) <sup>10)</sup>	≥ EUR 220 m.	EUR 290 m. 🗸	n.a.	
	EBIT growth <sup>11)</sup>	≥ 5%	12.5%	30.3% 🗸	
	xRoCA <sup>8)</sup>	≥2%	-2.4%	n.a.	

1) Excl. effects from ModCo derivatives

3) Growth in economic equity + paid dividend; target: 600 bps above 5-year average return of 10-year German government bonds 4) According to our internal capital model and Solvency II requirements as of 31 March 2019

5) On average throughout the R/I cycle at constant f/x rates

7) EBIT/net premium earned

9) Organic growth only; target: annual average growth over a 3-year period, at constant f/x rates

11) Annual average growth over a 3-year period

After tax; target: 900 bps above 5-year average return of 10-year German government bonds
 According to our internal capital model and Solvency II requirements as of 31 March 2019

6) Incl. large loss budget of EUR 875 m.

8) Excess return on allocated economic capital

10) Based on Solvency II principles; pre-tax reporting



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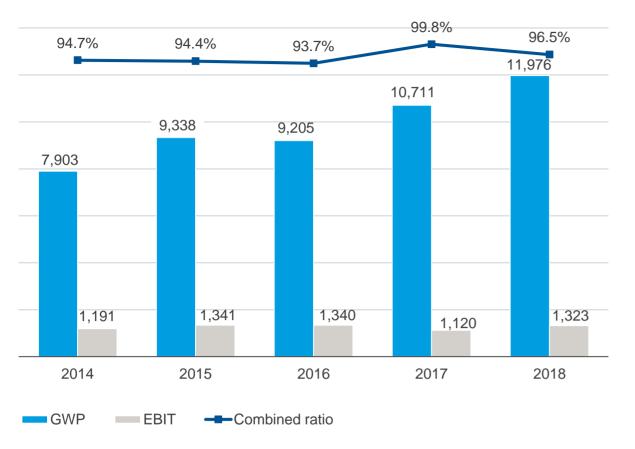
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## Our strategy will continue to build on our competitive strengths Property & Casualty reinsurance

#### **Property & Casualty GWP and EBIT development** in m. EUR



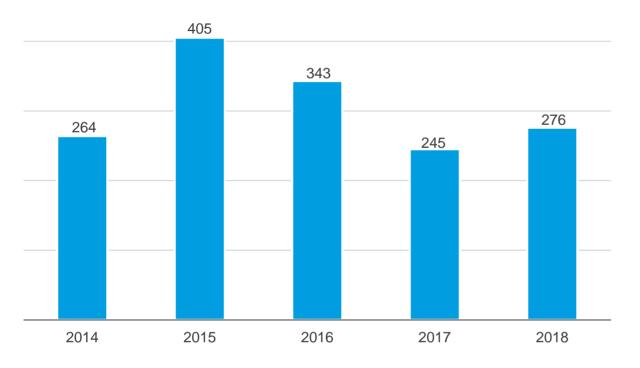
- Strong market franchise combined with broker distribution channel offer continuous growth as preferred partner
- Leading position and continued profitable growth potential in our core markets Europe and North America
- Excellent reputation and growth outlook in Specialty lines and Cyber reinsurance
- Well-positioned to benefit from the growing importance of Structured Solutions
- Strict adherence to margin requirements and conservative reserving

Continued profitable growth and underwriting discipline

## Our strategy will continue to build on our competitive strengths Life & Health reinsurance

L&H EBIT development

in m. EUR



- Strong global network offering solutions to support our clients' underwriting and product development
- Building on core competencies and client partnerships
- Leading position in Financial Solutions and continued
  growth in Longevity
- Stringent monitoring of in-force portfolios and continued focus on management of US mortality book
- Gaining momentum with innovation and digital partnerships

Expanding market position with strong in-force management

## Some additional key success factors will be required for Hannover Re to outperform in the future









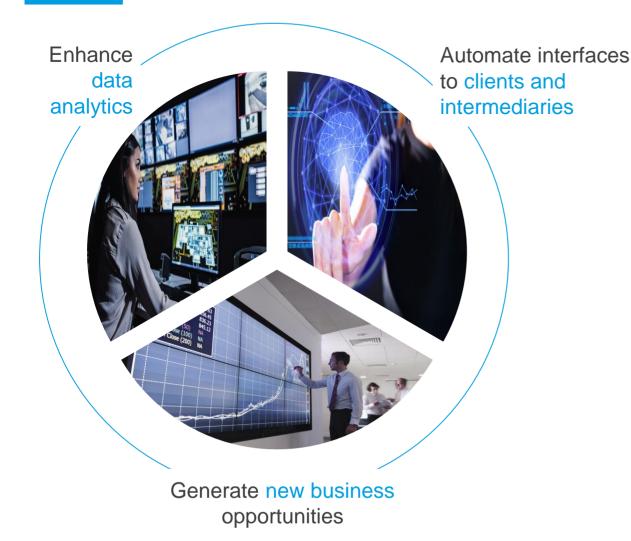
Accelerate our Asia-Pacific growth strategy Foster digital innovation to broaden revenue base and strengthen partnerships Seek leadership in customer centricity and broaden client relationships Win the competition for talents and develop key talents

## Accelerate our Asia-Pacific growth strategy



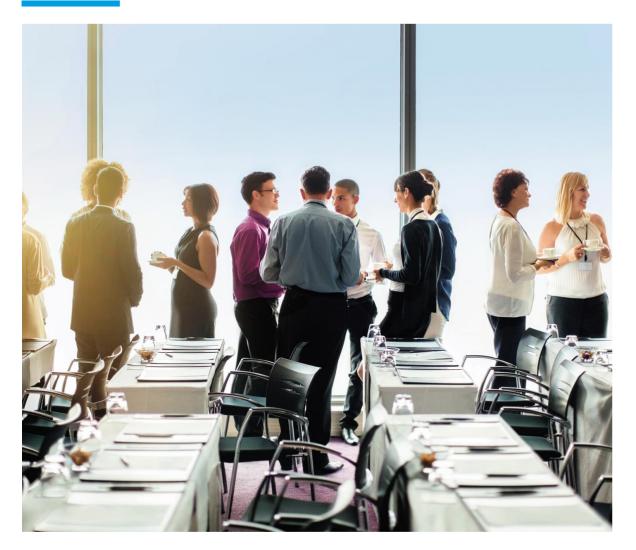
- Share of global insurance premiums continuously shifting to the APAC region (45% by 2027)
- New target framework based on systematic analysis of potentials
- Strengthening regional footprint to support long-term earnings growth
- Lean structures with empowered management to secure speed of execution
- Increase our market share without compromising on profitability in this competitive region

## Foster digital innovation to broaden revenue base and strengthen partnerships



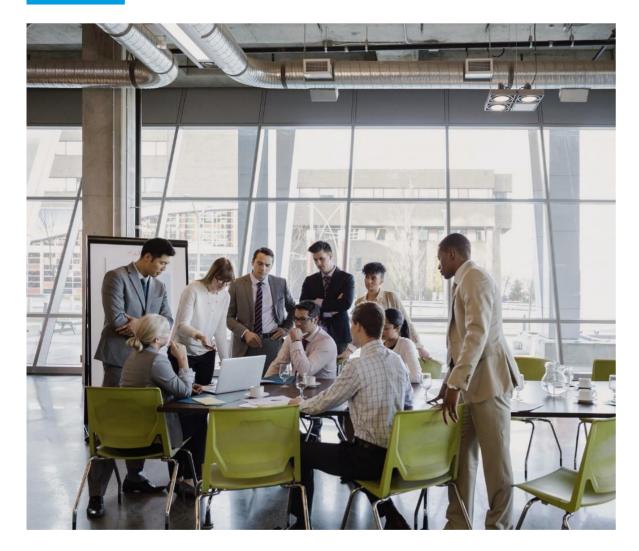
- Enhancing data analytics capabilities and developing new solutions for our clients
- Current examples include Personal Lines in Asia, ReFlex, hr | equarium, es | Tmatik, Perseus
- Aspiration to further expand cooperation with selected new market entrants and InsurTechs
- Active participation in industry initiatives like Rüschlikon, RITA, B3i
- Continued focus on writing new risks such as Cyber reinsurance

### Seek leadership in customer centricity and broaden client relationships



- Unlock potentials with existing and new clients
- Further expand holistic customer-centric approach
- Continue to live culture of cooperation and knowledge sharing for the benefit of the client
- Utilise cross-selling potential across markets
- Adapt ourselves to the clients' organisational and purchasing requirements in an efficient way

## Win the competition for talents and develop key talents



- Secure effective talent sourcing and recruitment and further strengthen the candidate's journey
- Foster mobility across markets and functions
- Further develop leadership skills and competencies
- Strengthen succession plans and prepare the new generation of underwriters

1 2 3 Outlook: outperforming tomorrow

## Our ambition for the next strategy cycle Striving for performance at full potential

The recognised client-centric reinsurer



The profitably growing, consistent industry outperformer



The **go-to partner** for insurers, brokers and new entrants





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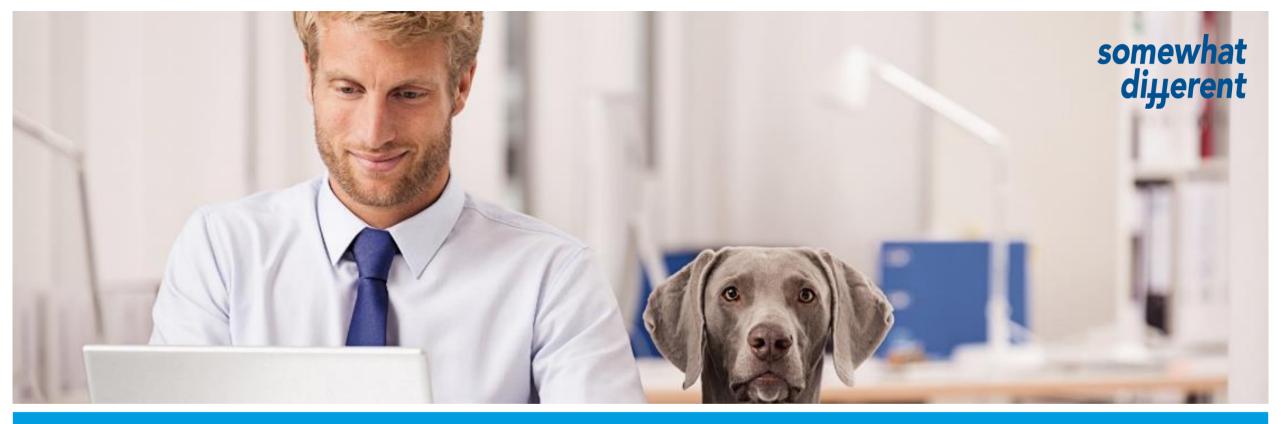
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## From the CFO's desk

Roland Vogel, Chief Financial Officer 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019

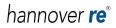


## Agenda

1	Investment update	3
2	Expense ratio	11

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1	Investment update	3
2	Expense ratio	11



## **Reinvestments into greater geographical diversification continue** Stabilise liquidity, geo-shifting and stabilise credit risks

Keep group-wide liquid assets stable

Diversify credit risks across entire rating spectrum

Diversify credits into entire world (emerging markets)

Stabilise, slightly increase real estates

Stabilise, slightly increase private equity

Act on opportunistic chances in listed equity after material market set-backs

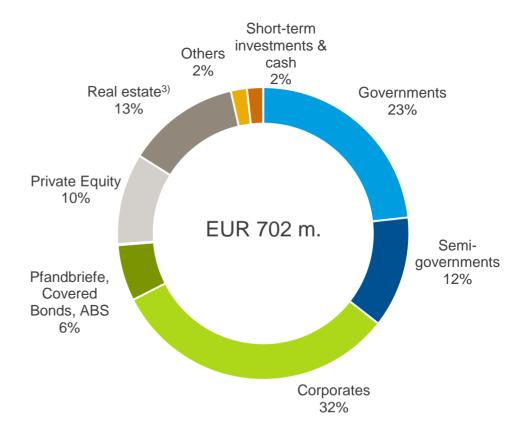
## Ordinary income well supported by alternatives

Credit quality more defensive, offset by geographical shifts towards emerging markets

#### Asset allocation<sup>1)</sup>

Investment category	2015	2016	2017	2018	30 Jun 2019
Fixed-income securities		87%	87%	87%	87%
- Governments	26%	28%	30%	35%	34%
- Semi-governments	17%	18%	17%	16%	16%
- Corporates	34%	33%	32%	29%	29%
Investment grade	30%	28%	27%	25%	25%
Non-investment grade	4%	4%	5%	4%	4%
- Pfandbriefe, Covered bonds, ABS	10%	9%	8%	7%	7% <sup>2)</sup>
Equities	3%	4%	2%	2%	2%
- Listed equity	1%	2%	<1%	<1%	<1%
- Private equity	2%	2%	2%	2%	2%
Real estate/real estate funds	4%	5%	5%	6%	5%
Others	1%	1%	1%	1%	2%
Short-term investments & cash	5%	4%	4%	4%	4%
Total market values in bn. EUR	39.8	42.3	40.5	42.7	45.3

Ordinary income split



1) Economic view based on market values without outstanding commitments

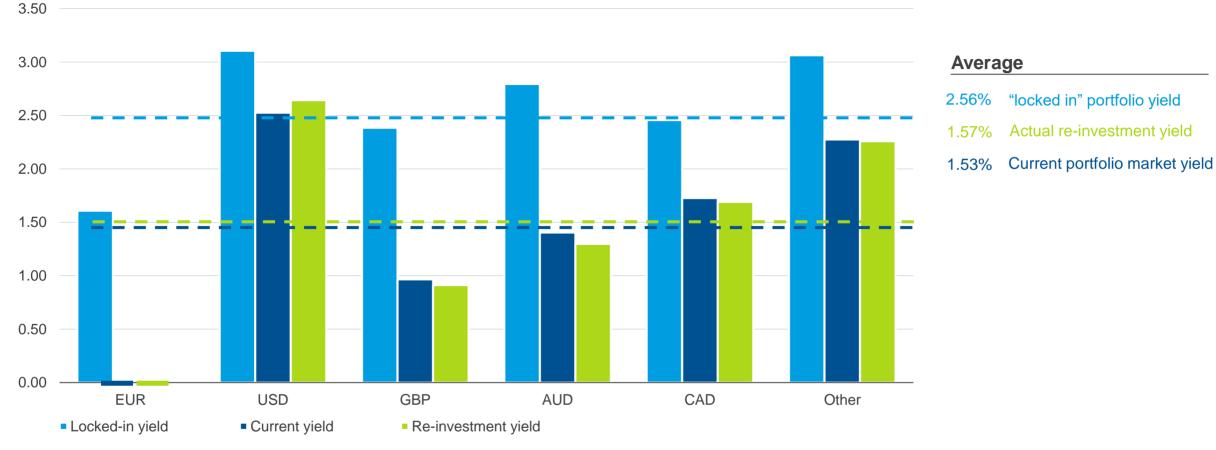
2) Of which Pfandbriefe and Covered Bonds = 71%

3) Before real estate-specific costs. Economic view based on market values as at 30 June 2019

#### 1 Investment update 2

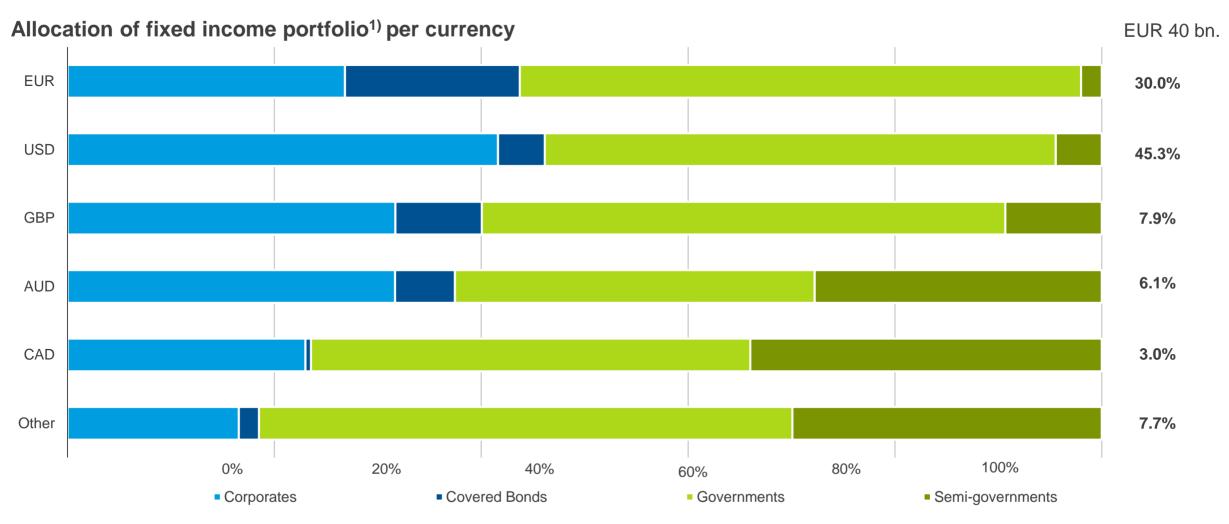
## **Disappearing positive reinvestment EUR yields and ...** ... significantly lower interest rate levels across the globe

Current analysis per currency of fixed-income portfolio<sup>1)</sup>



1) As at 15 August 2019, excluding short-term investments and cash

## **Fixed-income allocation varies significantly per currency**



1) Analysis as at 15 August 2019, excluding short-term investments and cash

1 Investment update 2

## More importantly: maturity profile per currency deviates remarkably Faster turnover in USD compared to EUR

3.1 Other CAD 6.1 AUD 5.8 GBP 8.0 USD 5.3 EUR 6.6 2019 2020 2021 2022 2023 2024 2025 2026 2027 2028 2029

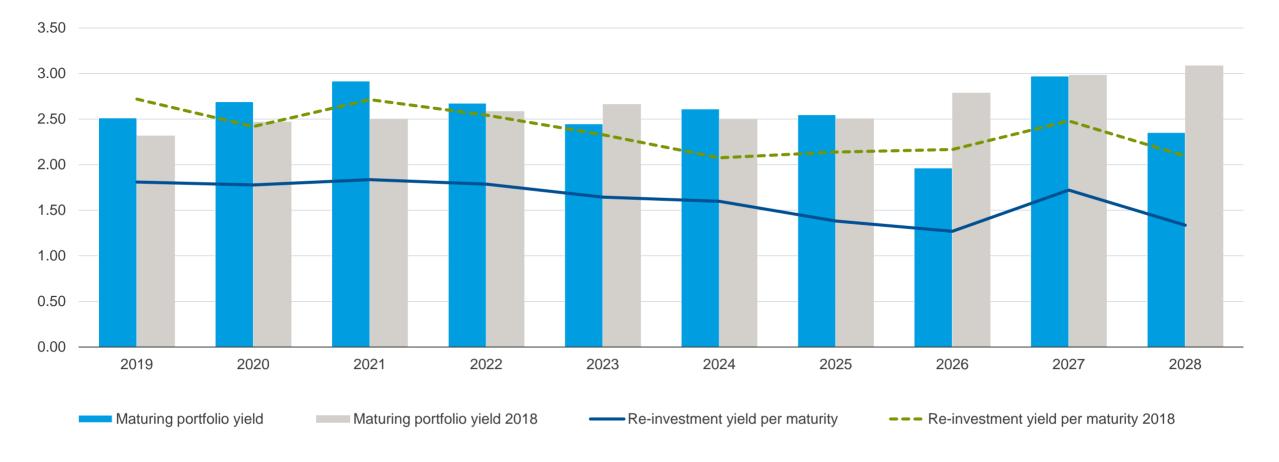
Maturities of fixed-income portfolio<sup>1)</sup> per currency

1) Analysis as at 15 August 2019, excluding short-term investments and cash

Modified duration

## Rol under pressure again by around -12 bps per year ... ... if reinvestments stay where they are today

Projection of fixed-income portfolio maturing vs. re-investment yield<sup>1)</sup>

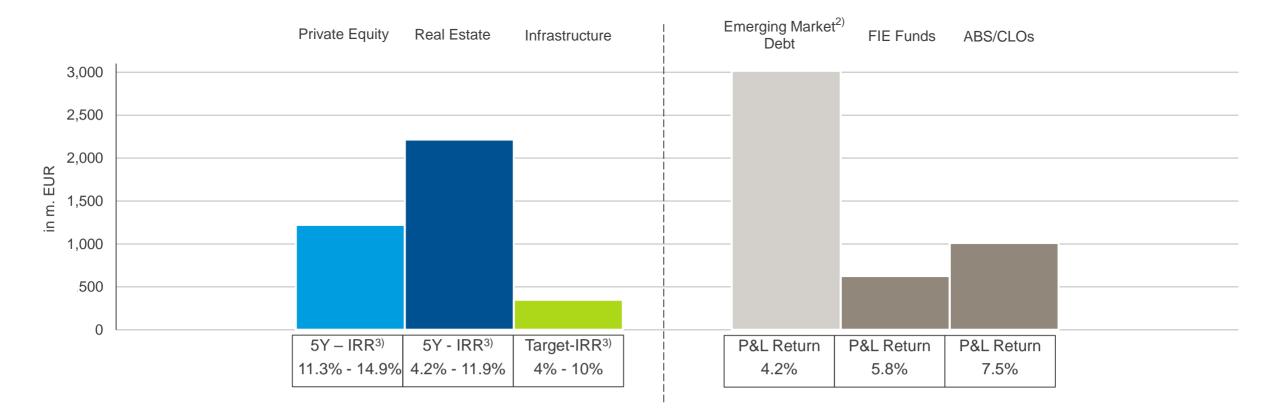


1) Analysis as at 15 August 2019, excluding short-term investments and cash

#### **Alternative asset strategies**

## As compensation for disappearing interest rates in developed markets

#### Volume and returns<sup>1)</sup> of main alternative asset strategies



1) w/o HR-entities located in emerging markets

2) Volumes as of 15 August 2019; returns as a 5Y Average as of Q4/2018

3) Range due to several investment structures with different risk-return profiles

#### 1 Investment update

#### 2 Expense ratio

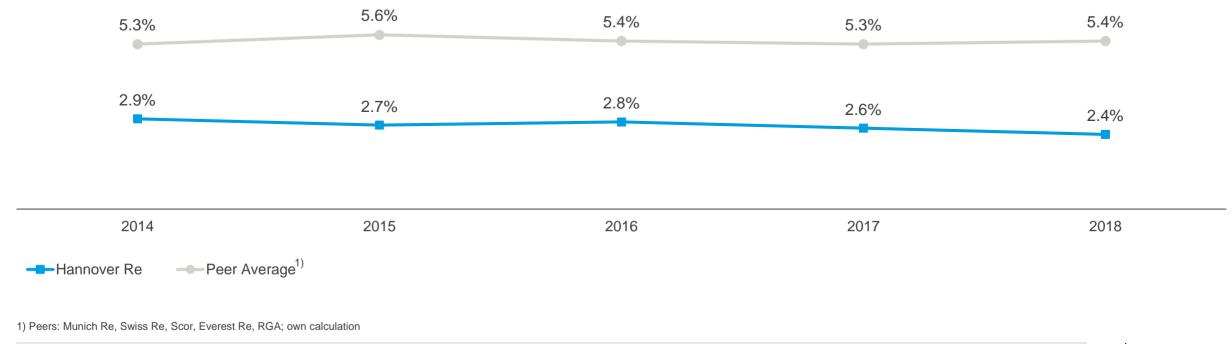
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11

1 2 Expense ratio

## **Our low expense ratio is an important strategic competitive advantage** The ratio has been improving – in absolute and relative terms

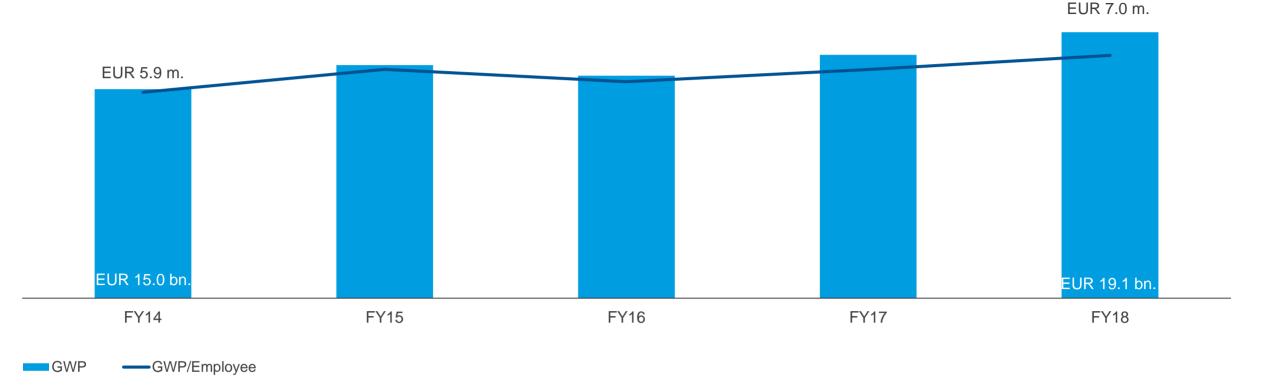
Administrative expense ratio



1 2 Expense ratio

## We are constantly improving productivity Premium per employee ratio +20% over 4 years

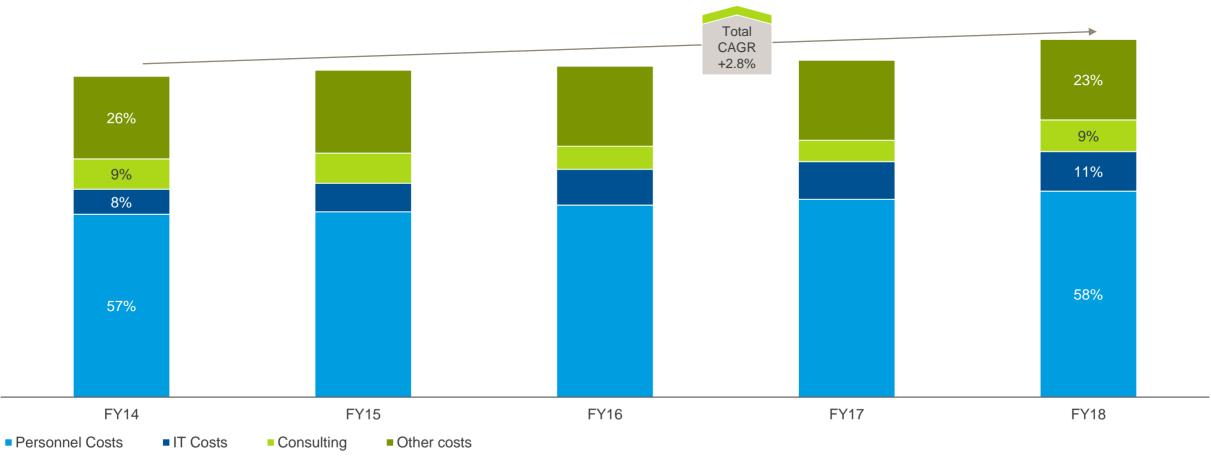
Gross Written Premium and GWP per employee from 2014 to 2018



Excluding Argenta and consolidated agencies, fx-adjusted

### Stable other costs allow for new hires and higher IT and project expenses

Cost composition and development from 2014 to 2018



Excluding Argenta and consolidated agencies, fx-adjusted

## Key drivers for Hannover Re's cost leadership

- Based in Hannover, Germany relatively cost-attractive location
- Centralised underwriting in P&C
- Service for our clients is provided only in conjunction with business opportunities
- No major integration project in history
- Clear responsibilities no matrix
- High degree of delegation of authorities
- Cost leadership as strategic target for decades part of our DNA
- High degree of internal automation

Such drivers are sustainable factors & keep supporting a long-term competitive advantage

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## **Capital generation and risk profile**

Including an update on our reserving level

Dr. Andreas Märkert, Chief Risk Officer and Managing Director Group Risk Management 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019



#### Agenda

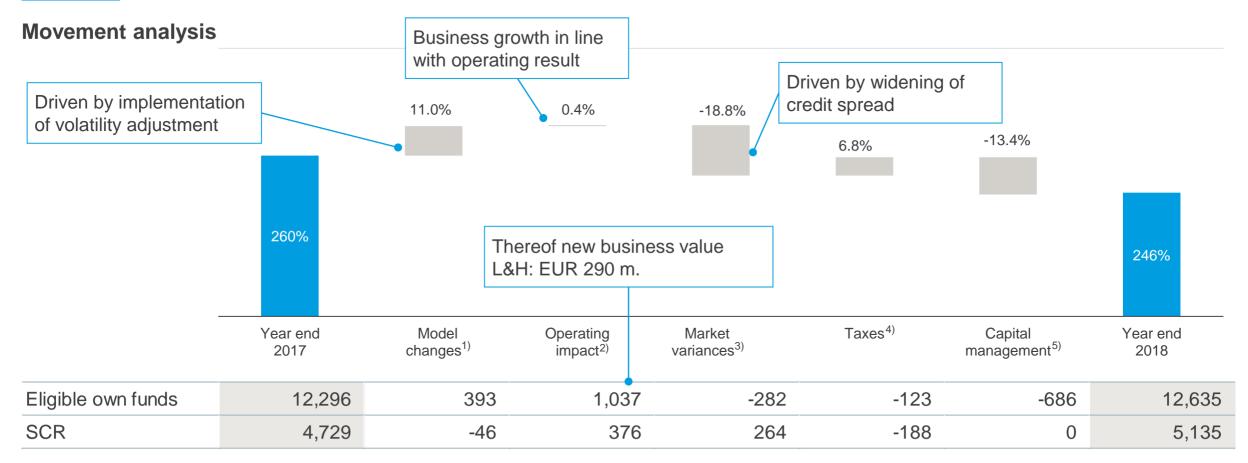
- 1 Capital generation, Solvency II outlook and sensitivities
- 2 Natural catastrophes and climate change risk
- 3 Cyber risk management
- 4 Annual update of the P&C claim reserving level

#### Agenda

#### 1 Capital generation, Solvency II outlook and sensitivities

- 2 Natural catastrophes and climate change risk
- 3 Cyber risk management
- 4 Annual update of the P&C claim reserving level

## Capital generation: review 2018 Solvency II eligible own funds and SCR movement analysis



Figures in m. EUR. SCR – Solvency Capital Requirements according to Solvency II internal model

1) Model changes, main effect from first-time application of static volatility adjustment; pre-tax

2) Operating earnings and assumption changes; pre-tax

3) Changes due to changes in foreign exchange rates, interest rates, credit spreads and other financial market indicators; pre-tax

4) Tax payments and changes in deferred taxes

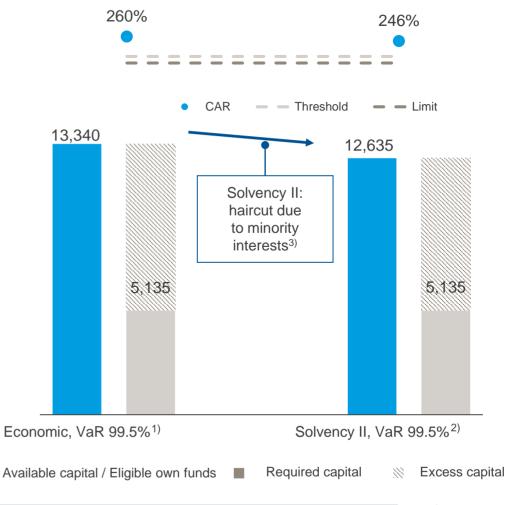
5) Dividend payments and changes in foreseeable dividends

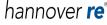
## **Continuous and consistent monitoring of economic performance** Comfortable capital position above targets

- Monitoring of internal and Solvency II targets
  - on a regular, quarterly basis,
  - upon significant transactions and
  - as a component of our planning process
- Further side constraints
  - Solvency II ratio of Hannover Rück SE: 251%
  - Rating targets
    - Standard & Poor's rating AA-
    - A.M. Best rating A+
    - include adherence to rating agencies' capital requirements
  - Ruin probability: currently significantly below target level 0.03%
  - Legal entities solvency requirements

2) Solvency II eligible own funds vs. Solvency Capital Requirements SCR (VaR at confidence level 99.5%)
3) Non-available minority interests mainly consist of non-controlling interests in E+S Rückversicherung AG

#### Capital adequacy ratios, internal and Solvency II metrics



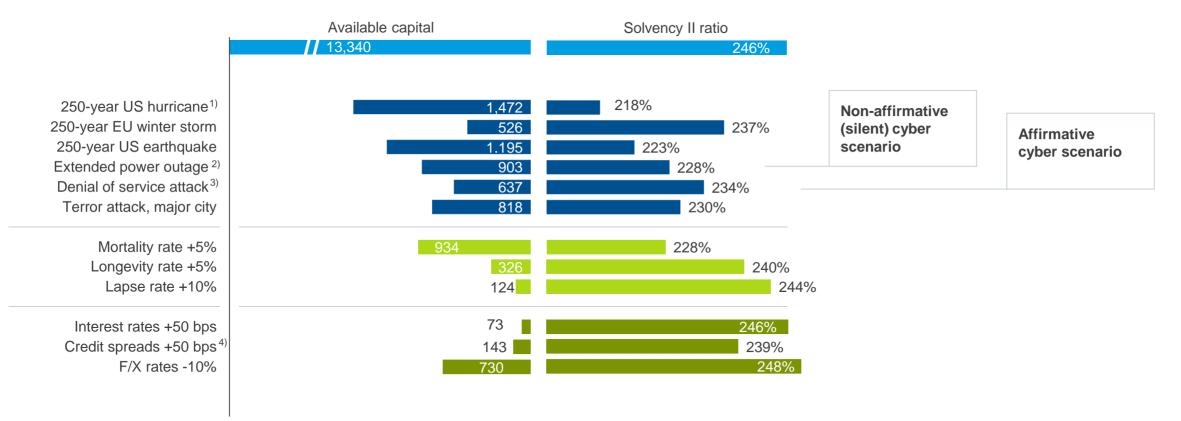


All figures as at 31 December 2018 and in m. EUR

<sup>1)</sup> Available capital vs. Value-at-Risk at confidence level 99.5%

## Individual risks with limited impact on own funds Substantial excess capital to withstand stress events

#### Sensitivities and stress tests



As at 31 December 2018, in m. EUR; post-tax

1) A return period of 250 years is equivalent to an occurrence probability of 0.4%; based on the aggregate annual loss. Car - Caribbean

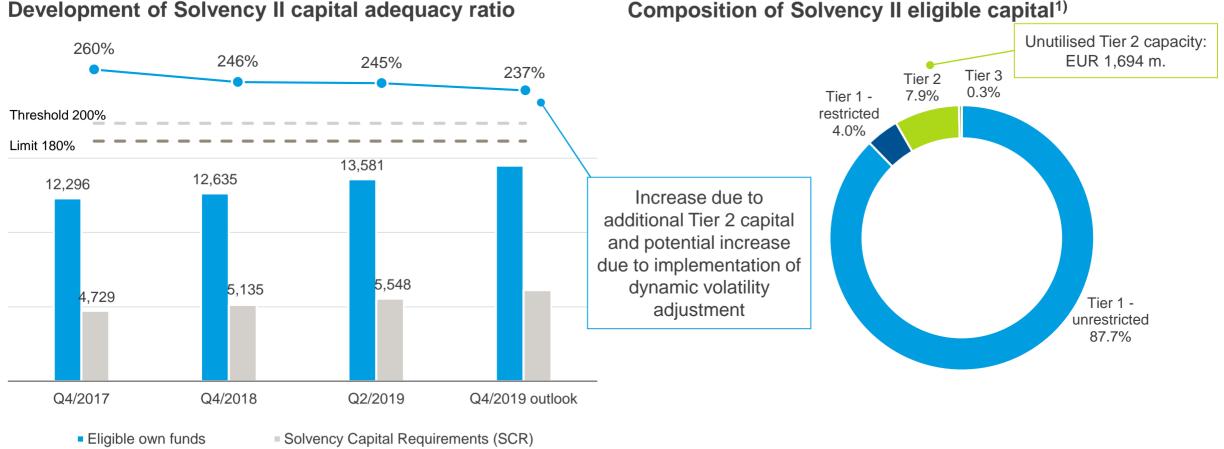
2) Approx. 3 weeks of power outage in a larger area of a developed country

3) Distributed denial-of-service-attack on main DNS provider

4) +50bps for Hannover Re average portfolio bucket. Stress level differs by rating and duration. Includes impact of changes in static volatility adjustment.

## **Stable buffer above capital targets**

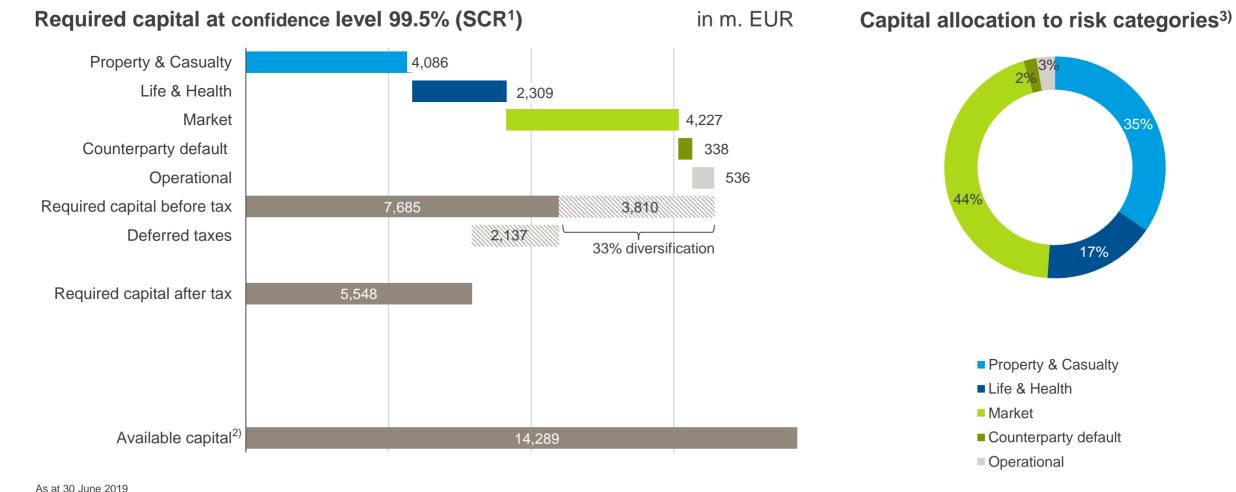
Increasing SCR reflects strong and diversified business volume growth



Composition of Solvency II eligible capital<sup>1)</sup>

Figures in m. EUR 1) As at Q2/2019

## **Consistent high degree of diversification** Breakdown of capital requirements and contribution analysis



Capital generation and risk profile

2) Including minority interest

8

1) SCR - Solvency Capital Requirements according to Solvency II internal model

3) Allocation based on Euler principle and Tail-Value-at-Risk at confidence level 99%

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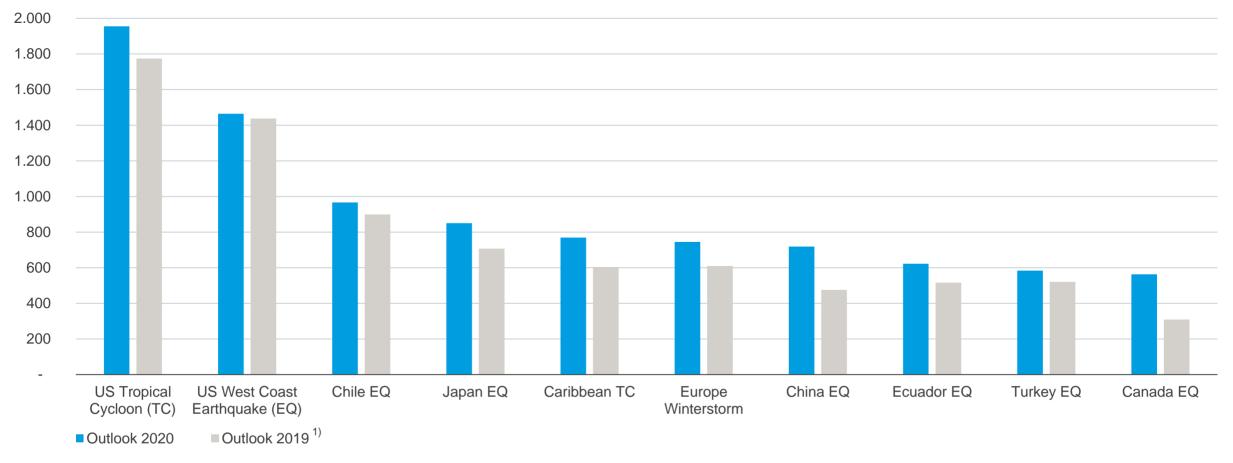
### Agenda

- 1 Capital generation, Solvency II outlook and sensitivities
- 2 Natural catastrophes and climate change risk
- 3 Cyber risk management
- 4 Annual update of the P&C claim reserving level

1 2 Natural catastrophes and climate change risk 3 4

## Natural catastrophe exposure – peaks and diversification Selective growth based on return-on-capital considerations

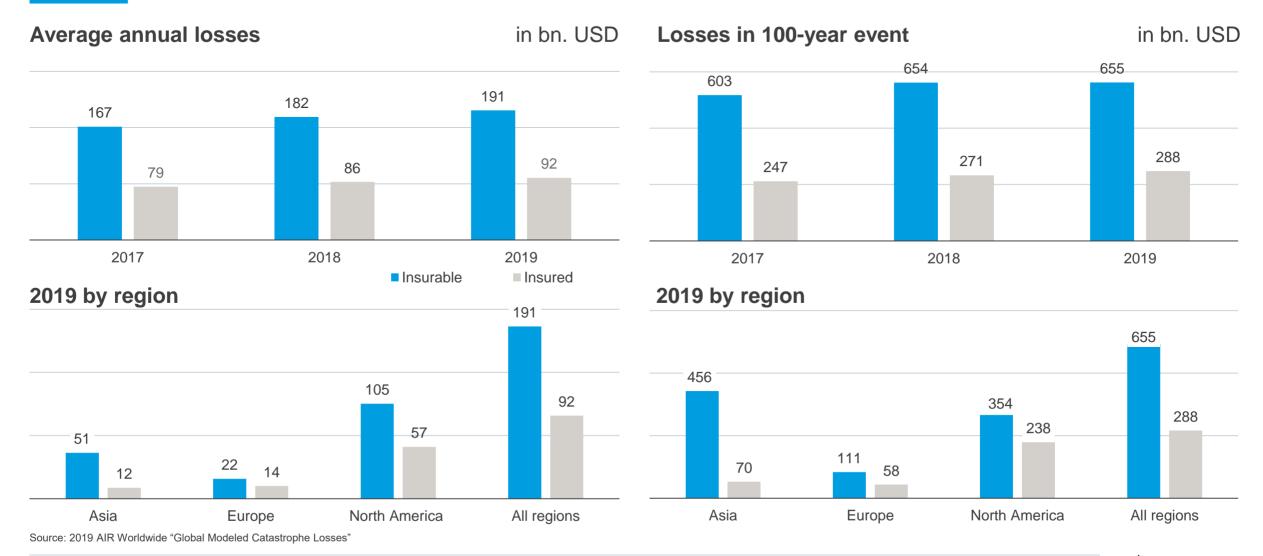




1) Outlook 2019 as of end 2018

in m. FUR

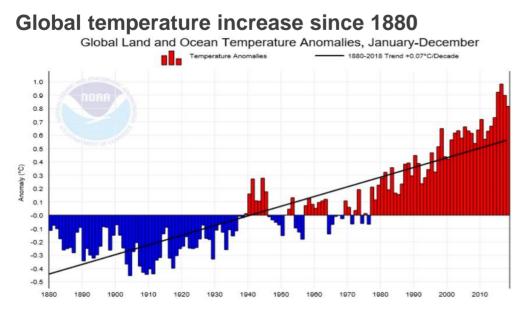
## NatCat protection gap remains significant in all regions Insurable vs. insured losses from natural catastrophes (models)



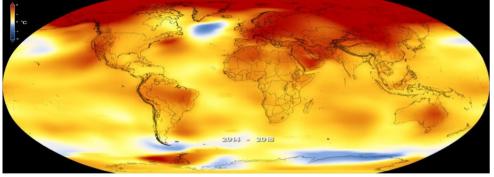
11 Capital generation and risk profile

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## Climate change risk – selected observations Change in progress



#### Local temperature increase, 1951-1981 vs. 2013-2018

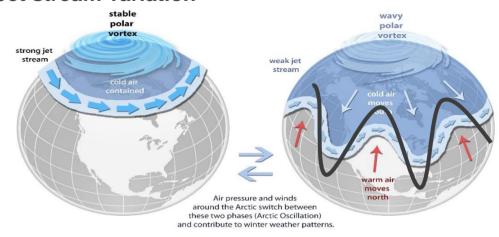


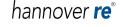
Source: https://www.ncdc.noaa.gov/cag/global/time-series; https://climate.nasa.gov/rultimedia/infographic/science-behind-polar-vortex; https://svs.gsfc.nasa.gov/13142; https://climate.nasa.gov/vital-signs/sea-level/

# Sea level rise since 1995

TIME

#### Jet stream variation



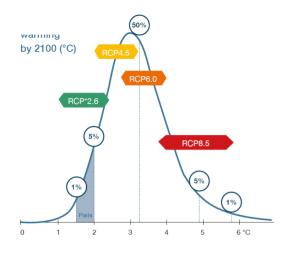


Source: climate.nasa.gov

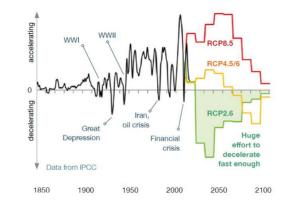
1 **2** Natural catastrophes and climate change risk | 3 | 4

## Significant challenges on any path to 2100 The scenarios

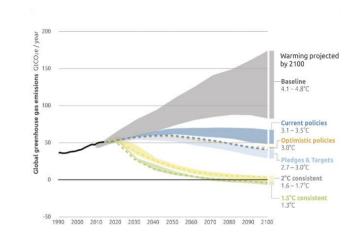
Probability of warming by 2100(°C)



Rate of acceleration of CO2 emissions over time



Emissions and expected warming pledged to policies



#### Fundamental scenarios

- **Road to Paris:** Fast and orderly transition to a low-carbon economy
- Bumpy transition: Disruptive and disorderly transition to a low-carbon economy
- "End of civilisation": No transition to a low-carbon economy. Global temperature increases by 5°C or more

Sources: (1) CRO-Forum, The heat is on (2019),; (2) Intergovernmental Panel on Climate Change IPCC: AR5 Synthesis Report (2014); (3) Climate Action Tracker https://climateactiontracker.org/ (2019)

## The risk landscape Natural catastrophes and beyond

Warming by 2100		<2 °C		3 °C	5 °C
Physical impacts		1.5 °C	2 °C		
	Sea-Level Rise (cm)	0.3-0.6 m	0.4-0.8 m	0.4-0.9 m	0.5-1.7 m
	Coastal assets to defend (\$tn)	\$10.2tn	\$11.7tn	\$14.6tn	\$27.5tn
Ň	Chance of ice-free Arctic summer	1 in 30	1 in 6	4 in 6 (63%)	6 in 6 (100%)
Ò	Tropical cyclones: Fewer (#cat 1-5) Stronger (# cat 4-5) Wetter (total rain)	-1% +24%* +6%	-6% +16% +12%	-16% +28% +18%	Unknown +55% +35%
$\langle \rangle$	Frequency of extreme rainfall	+17%	+36%	+70%	+150%
	Increase in wildfire extent	x1.4	x1.6	x2.0	x2.6
555 <b>(</b> )	People facing extreme heatwaves	x22	<b>x</b> 27	x80	x300
洲	Land area hospitable to malaria	+12%	+18%	+29%	+46%

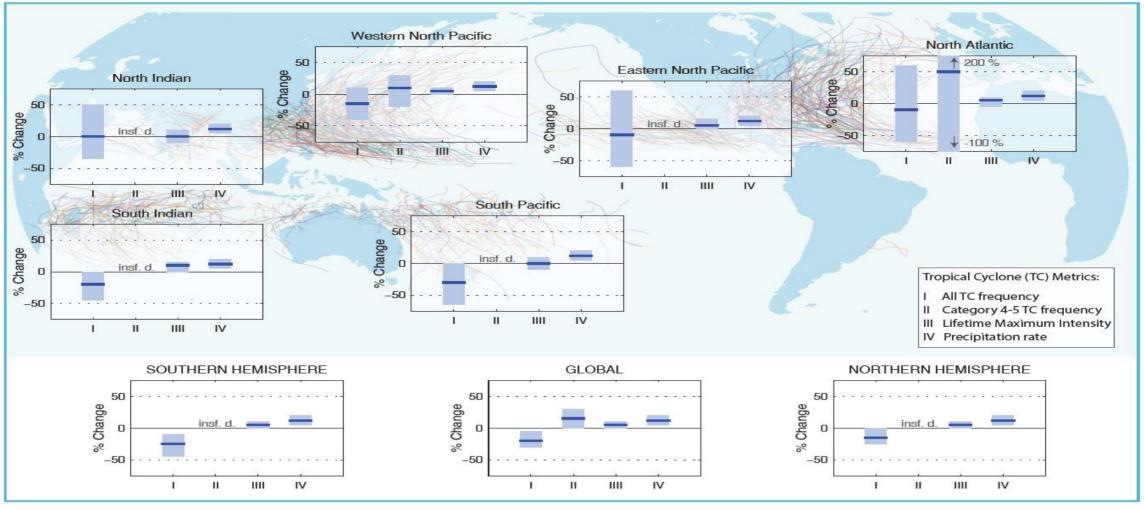
Source: CRO-Forum, The heat is on - insurability and resilience in a changing climate, 2019, based on IPCC data

#### The risk landscape

- Natural catastrophes
- Eroding biodiversity
- Liability arising
- GDP decline / economic risk
- Stranded assets / transition risk
- Pandemics / changing mortality rates
- Migration / political risk
- Food / water uncertainty
- Agricultural risks
- Reputational and conduct risk
- ... aspects beyond current research

... and the list of opportunities is at least as long as the list of risks

## **Impact on tropical cyclones** No clear direction, yet, due to projection complexity and uncertainty



Source: IPCC report 2013

#### **Climate change risk – conclusions**

- Climate change is in progress and any path to 2100 whether focusing on climate change prevention or adoption bears significant risks (and opportunities). The speed of change is difficult to estimate, e.g. due to a number of self-inflating processes.
- Natural catastrophe protection remains a core element of re/insurance and a core element of Hannover Re's business model. Increasing uncertainties about the impact of climate change and the impact as it materializes may call for (technical) price increases (for selected exposure).
- Current natural catastrophe models incorporate the past impacts from climate change but no strong trends. The one-year time horizon of natural catastrophe protection helps to limit the impact of currently unknown effects.
- Closing the protection gap remains a challenge for both, the re/insurance industry and policy makers. More so in scenarios
  with larger temperature increases. Hannover Re contributes to a significant number of projects to address the current and
  future protection gap.

#### Agenda

- 1 Capital generation, Solvency II outlook and sensitivities
- **2** Natural catastrophes and climate change risk
- 3 Cyber risk management
- 4 Annual update of the P&C claim reserving level

## The cyber risk landscape – threats and events

Name / Target	Year	Event Type	Attack outline	Economic loss <sup>1)</sup>	Insured loss <sup>1)</sup>
Yahoo	hoo 2013/4 Data Breach 3 billion email accounts compromised			\$120m	unknown
Dyn (DNS provider)	2016	DDoS	several websites temporarily unavailable	unknown	unknown
WannaCry	2017	Ransomware	over 200,000 machines in 150 countries affected	\$4bn	unknown
Equifax	2017	Data Breach	theft of social security numbers, credit card information, drivers license numbers	\$1.4bn	\$125m
NotPetya	2017	Ransomware	several large manufacturers and service providers affected	\$10bn	\$3bn
Marriott	2018	Data Breach	383m sensitive records affected	\$1bn	\$500m
Norsk Hydro	2019	Ransomware	business interruption, switch to manual controls	\$75m	unknown

Hannover Re claim frequency dominated by data breaches



- Data breach / loss
- Ransom
- DDoS attack
- Attack on critical infrastructure
- Malware & virus
- Attack on payment processor
- Cloud outage

1) All figures are estimates, partially based on public sources

## **Cyber insurance and models**

#### Insurance cover

First Party:

- Data / System Recovery
- Cyber Extortion
- Cyber Breach Remediation
- Network Interruption

Third Party:

- Network Security Liability
- Privacy Protection Liability
- Media Liability

#### Features / challenges:

- Modular concept
- Wording differs by policy

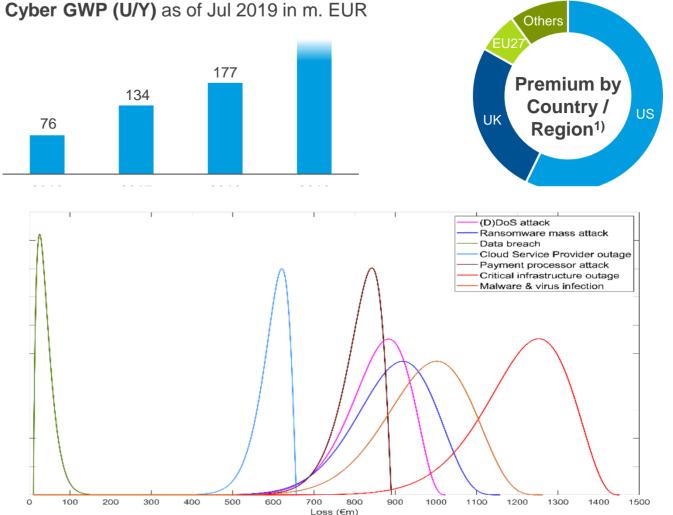
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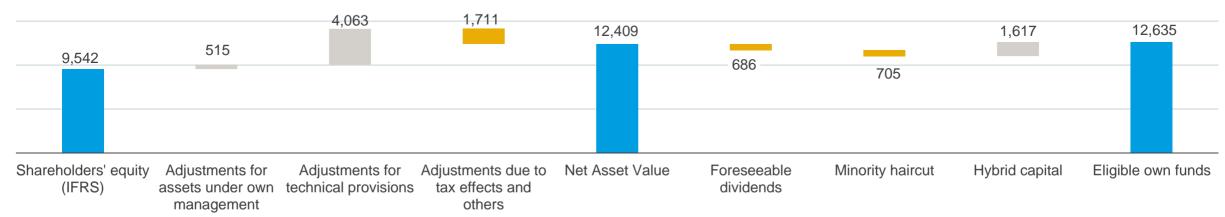


#### Agenda

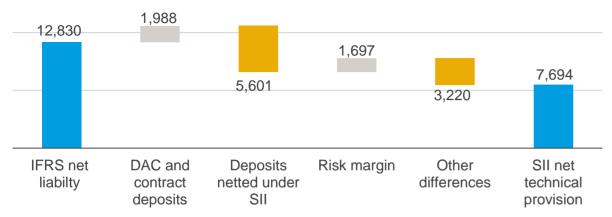
- 1 Capital generation, Solvency II outlook and sensitivities
- 2 Natural catastrophes and climate change risk
- 3 Cyber risk management
- 4 Annual update of the P&C claim reserving level

## **Reconciliation IFRS vs. Solvency II** Solvency II valuation based on current assumptions

#### IFRS shareholders' equity vs. Solvency II eligible own funds



#### L&H technical provision: IFRS vs. Solvency II



#### P&C technical provision: IFRS vs. Solvency II



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As at 31 December 2018; according to Solvency II year-end reporting, incl. minority interests, in m. EUR

## **Reserve redundancy reduced but remains at high level** Level of additional IBNR remains above 50%

#### in m. EUR

Year end <sup>1)</sup>	Third-party estimate vs. booked <sup>2)</sup>	Change	Impact on loss ratio	P&C premium (net earned)
2009	867	276	5.3%	5,230
2010	956	89	1.6%	5,394
2011	1,117	162	2.7%	5,961
2012	1,308	190	2.8%	6,854
2013	1,517	209	3.1%	6,866
2014	1,546	29	0.4%	7,011
2015	1,887	341	4.2%	8,100
2016	1,865	-22	-0.3%	7,985
2017	1,813	-52	-0.6%	9,159
2018	1,694	-118	-1.1%	10,804

#### Property & Casualty gross loss reserves<sup>3)</sup> EUR 26.185 m.

Marine & Others Aviation 2% Credit, Surety 8% & Pol. Risk General 5% Liability Motor NonLiab 38% 3% Additional IBNR 53% Cedent-Case Reserves 47% Property 25% Motor Liability 19%

1) Figures unadjusted for changes in foreign exchange rate, i.e. based on actual exchange rates at respective year end.

2) Redundancy of loss and loss adjustment expense reserve net of reinsurance for its non-life insurance business against held IFRS reserves, before tax and minority participations. Willis Towers Watson reviewed these estimates - see appendix 3) As at 31 December 2018, consolidated, IFRS, IBNR – Incurred but not reported



#### **Details on reserve review by Willis Towers Watson**

- The scope of Willis Towers Watson's work was to review certain parts of the held loss and loss adjustment expense reserve, net of outwards reinsurance, from Hannover Rück SE's consolidated financial statements in accordance with IFRS as at each 31 December from 2009 to 2018, and the implicit redundancy margin, for the non-life business of Hannover Rück SE. Willis Towers Watson concludes that the reviewed loss and loss adjustment expense reserve, net of reinsurance, less the redundancy margin is reasonable in that it falls within Willis Towers Watson's range of reasonable estimates.
- Life reinsurance and health reinsurance business are excluded from the scope of this review.
- Towers Watson's review of non-life reserves as at 31 December 2018 covered 96.9% / 98.6 of the gross and net held non-life reserves of €26.2 billion and € 24.2 billion respectively. Together with life reserves of gross €4.2 billion and net €4.0 billion, the total balance sheet reserves amount to €30.4 billion gross and €28.2 billion net.
- The results shown in this presentation are based on a series of assumptions as to the future. It should be recognised that actual future claim experience is likely to deviate, perhaps materially, from Willis Towers Watson's estimates. This is because the ultimate liability for claims will be affected by future external events; for example, the likelihood of claimants bringing suit, the size of judicial awards, changes in standards of liability, and the attitudes of claimants towards the settlement of their claims.
- The results shown in Willis Towers Watson's reports are not intended to represent an opinion of market value and should not be interpreted in that manner. The reports do not purport to encompass all of the many factors that may bear upon a market value.
- Willis Towers Watson's analysis was carried out based on data as at evaluation dates for each 31 December from 2009 to 2018. Willis Towers Watson's analysis may not reflect development or information that became available after the valuation dates and Willis Towers Watson's results, opinions and conclusions presented herein may be rendered inaccurate by developments after the valuation dates.
- As is typical for reinsurance companies, claims reporting can be delayed due to late notifications by some cedents. This increases the uncertainty in the estimates.
- Hannover Rück SE has asbestos, environmental and other health hazard (APH) exposures which are subject to greater uncertainty than other general liability exposures. Willis Towers Watson's analysis of the APH exposures assumes that the reporting and handling of APH claims is consistent with industry benchmarks. However, there is wide variation in estimates based on these benchmarks. Thus, although Hannover Rück SE's held reserves show some redundancy compared to the indications, the actual losses could prove to be significantly different to both the held and indicated amounts.
- Willis Towers Watson has not anticipated any extraordinary changes to the legal, social, inflationary or economic environment, or to the interpretation of policy language, that might affect the cost, frequency, or future reporting of claims. In addition, Towers Watson's estimates make no provision for potential future claims arising from causes not substantially recognised in the historical data (such as new types of mass torts or latent injuries, terrorist acts), except in so far as claims of these types are included incidentally in the reported claims and are implicitly developed.
- In accordance with its scope Willis Towers Watson's estimates are on the basis that all of Hannover Rück SE's reinsurance protection will be valid and collectable. Further liability may exist for any reinsurance that proves to be irrecoverable.
- Willis Towers Watson's estimates are in Euros based on the exchange rates provided by Hannover Rück SE as at each 31 December evaluation date. However, a substantial proportion of the liabilities is denominated in foreign currencies. To the extent that the assets backing the reserves are not held in matching currencies, future changes in exchange rates may lead to significant exchange gains or losses.
- Willis Towers Watson has not attempted to determine the quality of Hannover Rück SE's current asset portfolio, nor has Willis Towers Watson reviewed the adequacy of the balance sheet provisions except as otherwise disclosed herein.
- In its review, Willis Towers Watson has relied on audited and unaudited data and financial information supplied by Hannover Rück SE and its subsidiaries, including information provided orally. Willis Towers Watson relied on the accuracy and completeness of this information without independent verification.
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# Insights into growing segments in P&C

Silke Sehm, Member of the Executive Board 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019



## Agenda

- 1 Structured Reinsurance
- 2 Cyber business



# Structured Reinsurance

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## Structured Reinsurance: generation of business strongly opportunity-driven

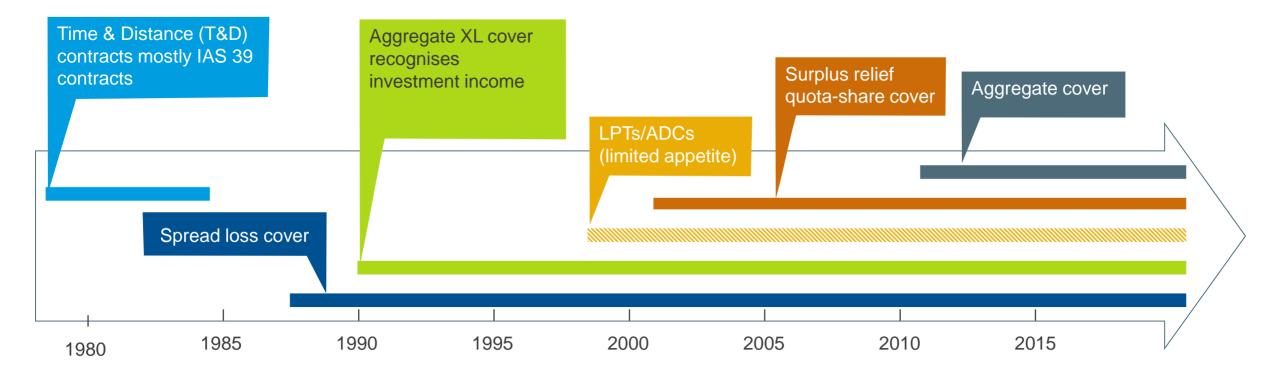
#### 3.500 WTC → Hannover Re posts 3.000 USD 1.6 bn. in extra LOCs 2.500 New York Attorney 2.000 General's office (NYAG) **SEC** investigation Increasing demand driven by Solvency II 1,500 Introduction of FASB 113 risk transfer rules → nowadays Expected Reinsurer Deficit (ERD) is the standard test 1.000 500 0 1990 1991 1992 1993 1994 1995 1996 1997 1998 1999 2000 2001 2002 2003 2004 2005 2006 2007 2008 2009 2010 2011 2012 2013 2014 2015 2016 2017 2018

Gross written premium Deposit accounting volume

Gross written premium and deposit accounting volume

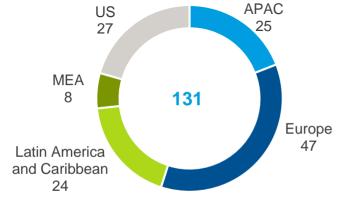
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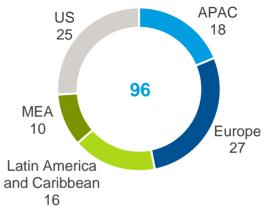
### From mere T&D contracts to an all-round Advanced Solutions reinsurer



### Portfolio overview Structured Reinsurance: geographical breakdown







## **Structured Reinsurance: our underwriting approach**

#### Active business in 50+ countries and own marketing worldwide

Sound geographic diversification

#### Underlying business identical with traditional P&C business

- No differences regarding systemic or cyclical market risks
- P&C underwriting risk premium risk reflected in a separate module of our internal model, reserve risk reflected in overall reserve risk module with own parameters, Cat risk included in our overall Cat module
- Market, credit, operational & intangible asset risk  $\rightarrow$  incl. in our DFA in the same way as for our traditional business

#### Less exposed to NatCat compared to traditional P&C book

- Disproportionately low loss share for NatCat events
- Focus on lower layers (i.e. exposure driven merely by frequency rather than severity)
- Remote exposure to vendor model failure risks

#### Delay in profit realisation compared to the premium earning pattern

Only when it is evident that the full profit is achieved shall the full profit be recognised

#### Contributing to the earning targets of Hannover Re

• xRoCa accretive (double-digit xRoCa on average in recent years)

## **Structured Reinsurance: our underwriting approach (cont'd)**

Margin requirement on single contract level as a function of ERD and volatility (among other parameters)

- Individual reflection of transferred risk and volatility in pricing
- Full alignment with traditional margin requirement on risk-adjusted basis

Full actuarial modelling (incl. ERD testing) for every transaction

Capital allocation on modelled portfolio basis

Treaty terms usually between 1 and 3 years (up to 5 years possible under underwriting guidelines)

• Ensure flexibility to react in the event of spontaneous market cycle changes

### Compliance Committee Review for every new transaction

• Highest compliance standards in the industry

Regular exchange with regulators and strict conservative underwriting philosophy concerning compliance

Avoid reputational risks to Hannover Re

## Exemplary case study of a US auto quota share on a net basis

Structure:

- Sliding scale commission (~3%p loss ratio scale)
- Net quota share after inuring reinsurance

Motivation:

- Supporting growth opportunities in presence of a hardening US auto market
- GAAP Premium Leverage: reduction of net premium written to common equity ratio



### Ceded premium in the region of USD 350 m. per annum at a 2% margin

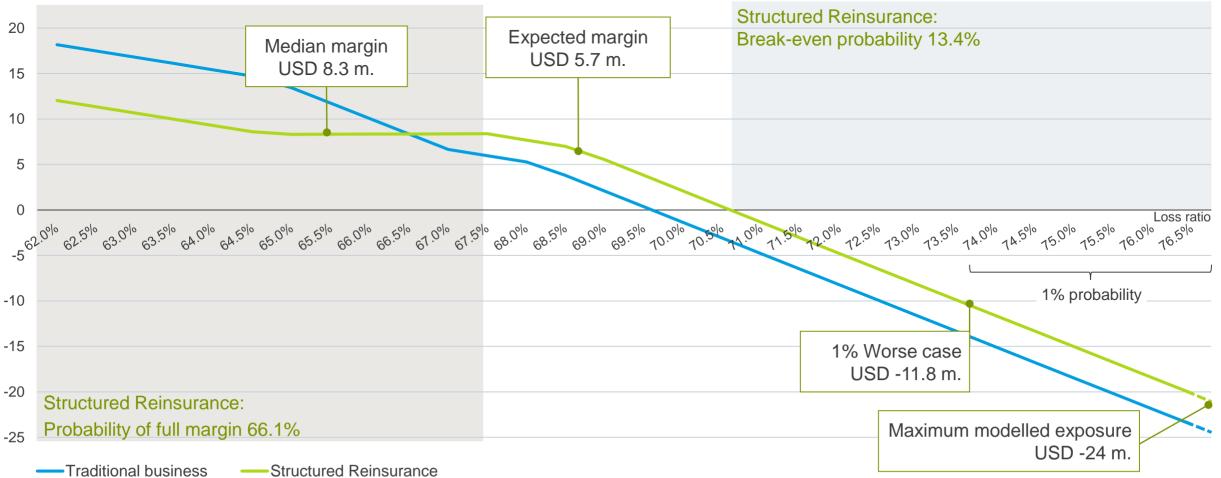


## **Present value of reinsurer's result for various levels of loss ratios** Case study US auto quota share

### Present value of reinsurer's result

in m. USD

hannover re



## **Conclusion: Hannover Re's approach towards Structured Reinsurance**

- Advanced Solutions is one of the leading providers for structured reinsurance products worldwide
- Higher demand for solvency relief transactions worldwide (including but not limited to BCAR enhancement in the US)
- We focus on high-quality concepts, innovative ideas, tailor-made solutions ("Advanced Solutions") and hybrid capital-like products
- We continue to actively promote corporate captive solutions: in particular, multi-line (multi-year) Aggregate Excess of Loss protections are of interest to them (Solvency II-related or surplus protection) as well as straight forward Spread Loss concepts
- Further geographical diversification is our continued target
- We strive to lead our treaties

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# **Cyber business**

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2



## Cyber insurance, example of a breach pay-out

- Unauthorised access to computer system of company
- Access allegedly existed over a long period of 5 years



Loss of data:

~380 m. sets of personal identifiable data were allegedly stolen, incl. addresses, passport numbers and credit card details

• Data had apparently not yet been sold

• 100 class action lawsuits in US/Canada

- Estimated costs: ~ USD 500 900 m.
- Insurance: cyber policy indemnified up to full limit of USD 250 m.

Insurance Insider; New York Times

## **Cyber insurance - affirmative coverage**

### **First party**

- Data/System Recovery Costs
- Cyber Incident Response Expenses
- Cyber Extortion
- (Contingent) Network Interruption

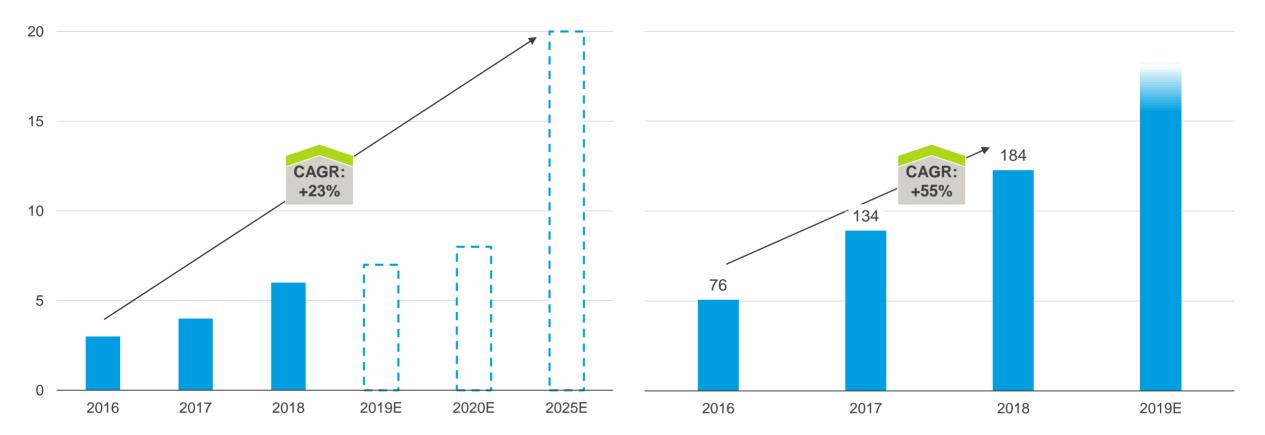
### Third party

- Network Security Liability
- Privacy Protection Liability
- Media Liability

- · Modular concept, pick sections that are requested by client
- Specific language differs per policy, no standard market wordings in the large corporate sector
- Cyber is often neither explicitly excluded nor included (silent exposure/non-affirmative) in traditional policies

## Cyber: policies in demand, potential for growth

Estimated global cyber insurance market GWP<sup>1</sup> in bn. USD Hannover Re cyber GWP (U/Y)



#### U/Y = Underwriting Year

1) Source = own calculation, interpolation on the basis of surveys from PWC, KPMG, Deloitte, Zion, AON, ABI, Munich Re, Orbis, AGCS, LBBW, Hiscox

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## **Underwriting cyber: risks and opportunities** We have an average loss ratio of ~19% (2016 - 2018)

### **Risk strategy**

- Closely monitor our exposure to Fortune 500/1,000 risks
- Include loss caps or event limits on quota share
- Avoid cover on natural perils and bodily injury
- Continue developing our existing data base leading to better risk assessment and pricing capabilities

### **Risk monitoring**

- Bordereaux reviews for Fortune 1,000 risks and highly exposed industries
- Realistic Disaster Scenarios (RDS) for cyber specific scenarios including silent cyber exposure
- Balance overall portfolio

### **Opportunities**

- Specific coverage with separate and additional premium
- Diversification, i.e. no/or limited direct correlation with other coverages
- Service proposition in respect of risk mitigation and claims handling
- Future development of event definitions will bring new reinsurance opportunities for event coverages

## **Conclusion: Hannover Re's approach towards cyber**

- Demand for cyber (re-)insurance will continue to increase
- Demand is becoming more diversified from a geographical perspective and in terms of industry type
- Various initiatives in the industry to move away from the situation of silent exposures (i.e. exclude or affirmatively include)
- Data now accumulated over a meaningful period which is allowing more precise pricing and risk evaluation
- We work in partnership with our clients to develop cyber products for their markets especially for SME business
- We are already well positioned in the market and will continue to grow with our clients



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## **Growth opportunities in Asia**

Hannover Re's view

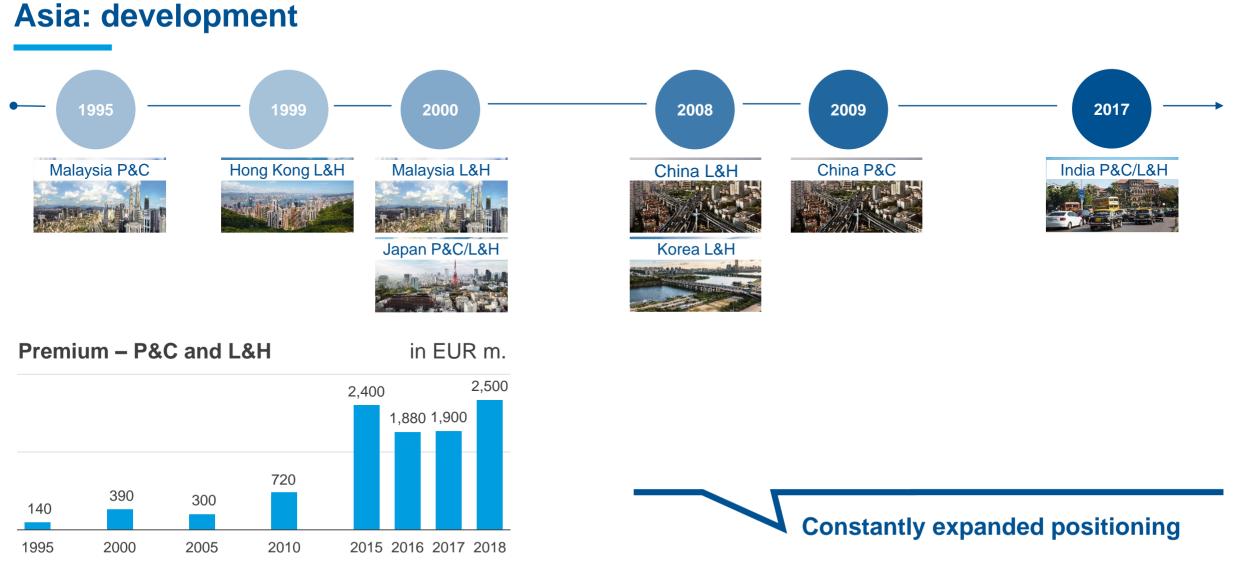
Sven Althoff / Claude Chèvre, Members of the Executive Board 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019



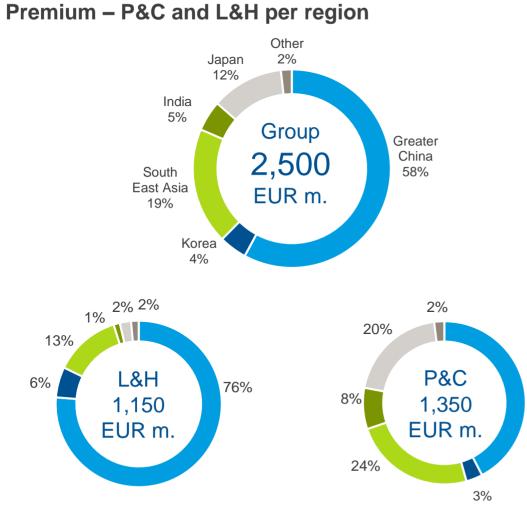
## Agenda

### 1 It's all about Asia

- **1.1** Past and present activities of Hannover Re
- **1.2** Economic and (re-)insurance market development at a glance
- **1.3** An attractive investment opportunity and the way of getting things done



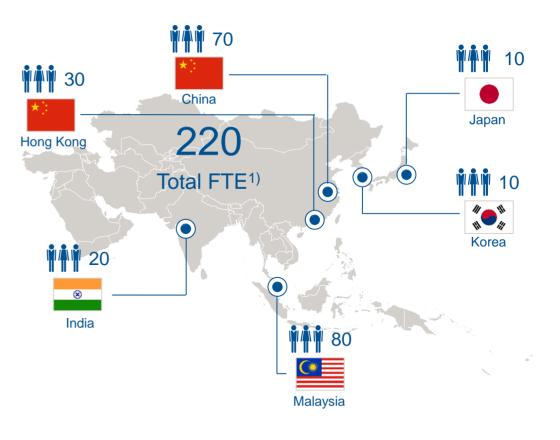
## Asia: today



43%

Figures as at 31 December 2018 / 1) Full-time equivalent

Staff – P&C and L&H per location



4 Growth opportunities in Asia

## The world's economic centre will gravitate towards Asia



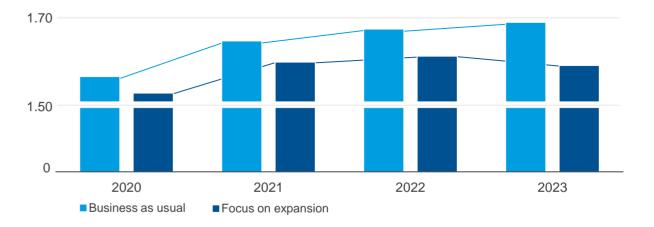
1= Gross Domestic Product / Source: Axco, IMF, own research

## Asia: an attractive investment opportunity

Expected premiums – Asia P&C and L&H

2,500 EUR m. 2018 Business as usual Focus on expansion 4,800 3,500 EUR m. EUR m. 2023 2023

### Expected cost ratio – Asia P&C and L&H





## Asia: the way of getting things done

### **Build on existing infrastructure**

- No additional office locations
- Fully decentralised underwriting
- Local capital in line with business
- Headcounts in line with potential

### Strengthen client centricity

- Fast decision-making process
- Enhanced local expertise
- Improved service proposition
- Access to decision makers

### **Invest in growth areas**

- Specific strategic business initiatives
- Bundling services, data analytics and expertise
- Broader product spectrum
- Attractive risk/reward profile



## Asia: a perfect fit with our global approach

### **Somewhat different**

- Client proximity
- Client centricity
- Asian network approach instead of Asia hub
- Local empowerment & global steering

### **Cost leadership**

- Avoid costly infrastructure
- Optimise network interaction
- Balance local set-up and central services / controls
- Implement gradual funding plan



## Asia: our targets

Business group	Key figures	Group (extract)	Asia
Property & Casualty R/I	Gross premium growth <sup>1)</sup>	3 - 5%	10 - 11%
	Combined ratio <sup>2)</sup>	≤ 97%	≤96%
	EBIT margin <sup>3)</sup>	≥ 10%	≥ 10%
Life & Health R/I	Gross premium growth <sup>4)</sup>	3 - 5%	7 - 9%
	EBIT growth <sup>5)</sup>	≥ 5%	≥9%
	Value of New Business (VNB) <sup>6)</sup>	>220 EUR m.	>80 EUR m.

On average throughout the R/I cycle at constant f/x rates
 EBIT/net premium earned
 Annual average growth over a 3-year period

2) Incl. large loss budget
4) Organic growth only; target: annual average growth over a 3-year period, at constant f/x rates
6) Based on Solvency II principles; pre-tax reporting

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## Financial Solutions & support in the digital age

Usual risks with unusual RoE potential - US market

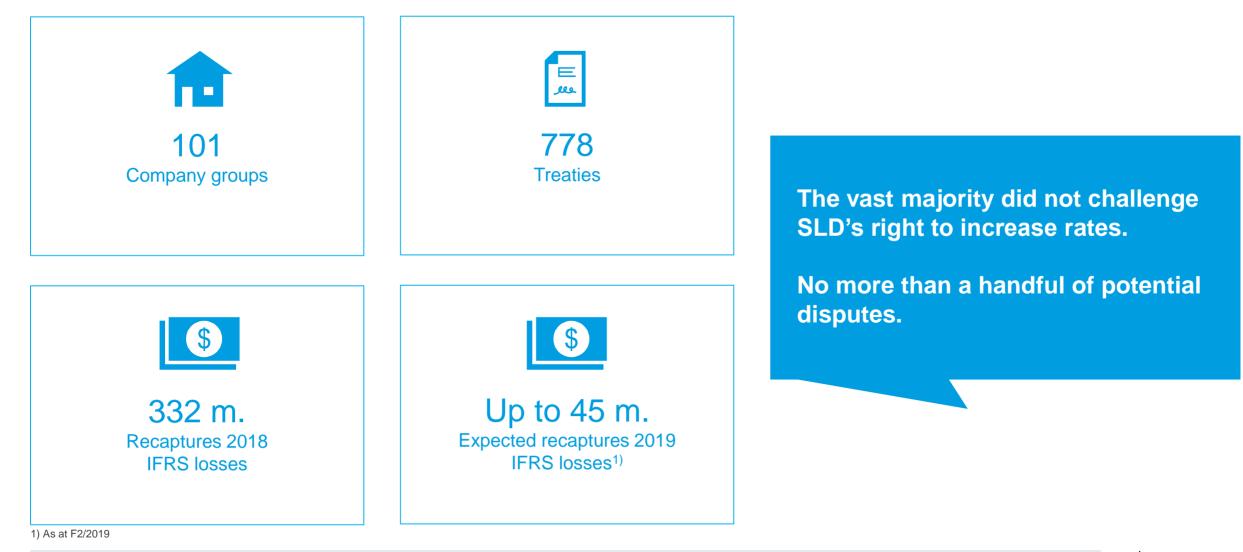
Dr. Klaus Miller, Member of the Executive Board 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019



## Agenda

- 1 Latest developments: US mortality business
- **2** At a glance: US life insurance market
- **3** Some facts: US Financial Solutions business
- 4 Brief insight: digital age

## Security Life of Denver (SLD) YRT rate increase Latest developments

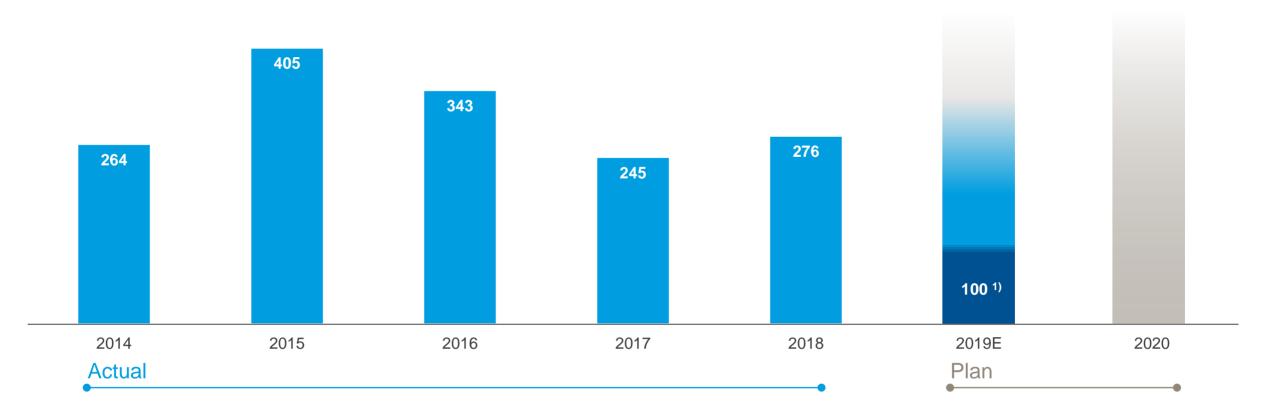




## **Resolving the issue of legacy US mortality business...** ... will have a significant positive effect on L&H EBIT in the future

L&H EBIT

in m. EUR



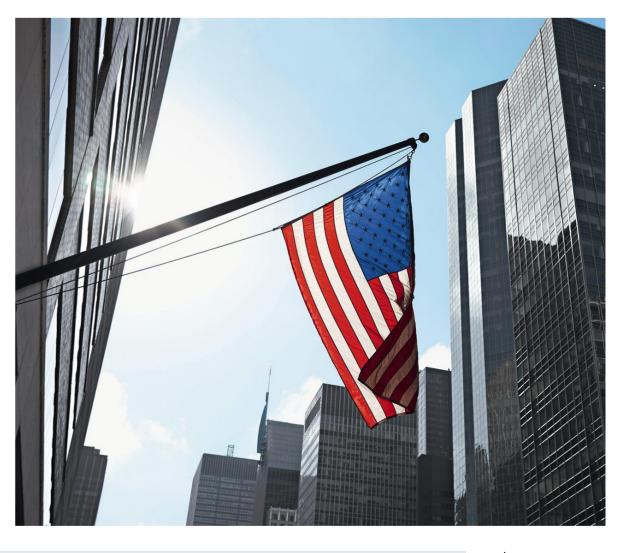
1) One-off effect Viridium as of Q2/2019 / E = Estimated

## Did we miss anything...

... where things could go wrong in the future

Critical issues in the US L&H market

- Long Term Care
- Reduced mortality improvements
- Post Level Term



### All are manageable for Hannover Re



## **US life insurance market** Top US life reinsurers by life insurance in force, 2018

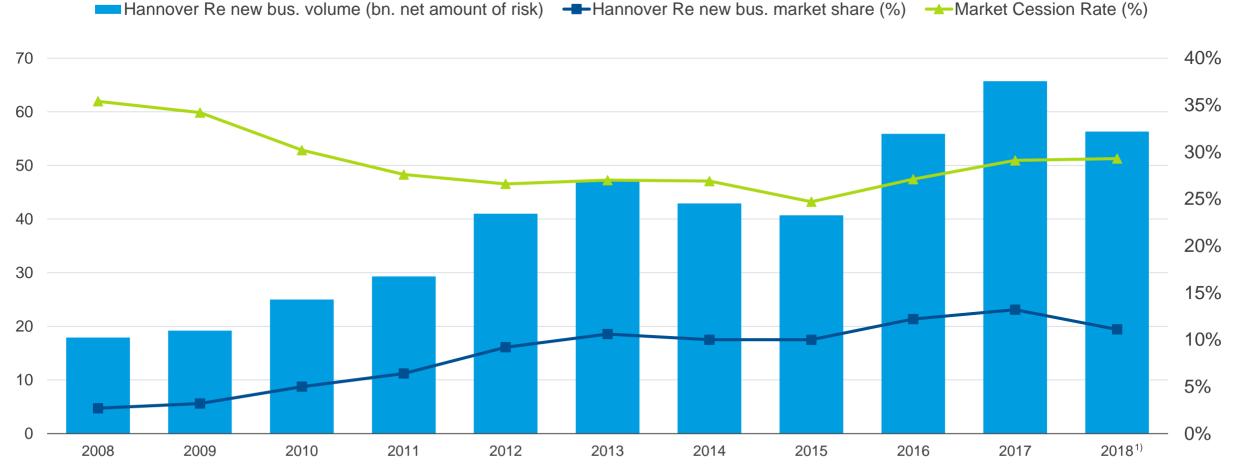
Company group	Total amount in force (USD 000s)	% of total individual	Group
Canada Life	3,138,651,962	9.2	90.8
RGA Reinsurance Co.	1,875,293,276	94.9	5.1
SCOR Life US Group	1,840,027,921	98.2	1.8
Swiss Re L&H America Inc.	1,405,276,831	91.7	8.3
Munich American Reassurance Co.	1,354,817,191	72.1	27.9
Hannover Life Reassurance of America	1,307,947,537	99.9	0.1
General Re Life Corp.	187,945,000	93.4	6.6
Employers Reassurance Corp.	108,918,728	100.0	0.0
Wilton Reassurance Co.	75,429,161	100.0	0.0
Optimum Re Insurance Do.	70,089,090	100.0	0.0
PartnerRe Life Reinsurance Co of America	58,225,149	100.0	0.0

Despite the growth potential in Asia, Latin America and other areas, the US will remain the largest market for L&H business.

Source: AM Best data and research, 12 April 2019

6 Financial Solutions & support in the digital age

## **Traditional Mortality Risk Business Development** 2009 - 2018



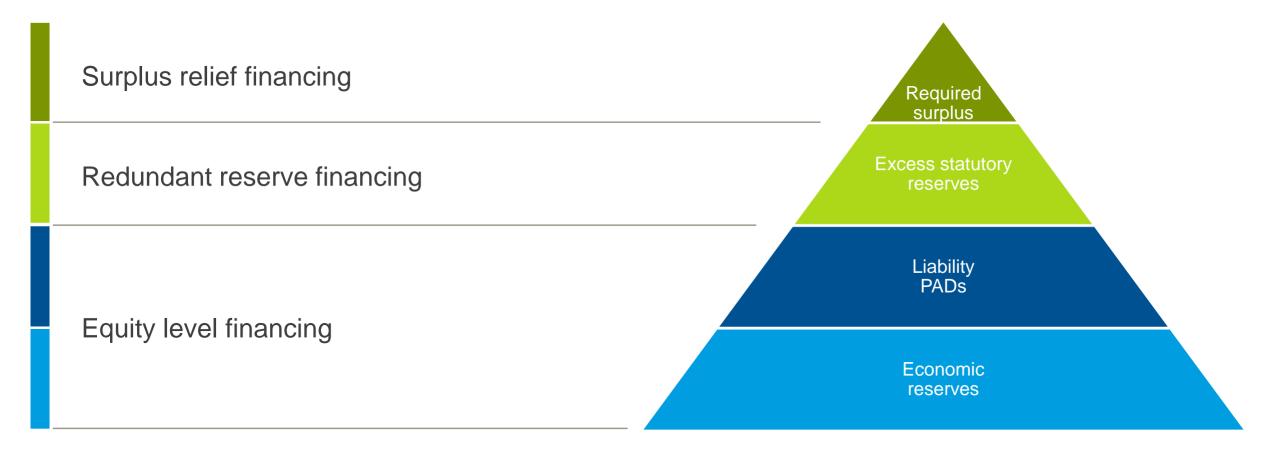
SOA Life Reinsurance Surveys 2008-2018

1) 2018 cession rate direct face amount estimated at this time, and based on 1% actual growth in 2018 direct premiums



## Capital funding has varying costs

## Asset subordination view

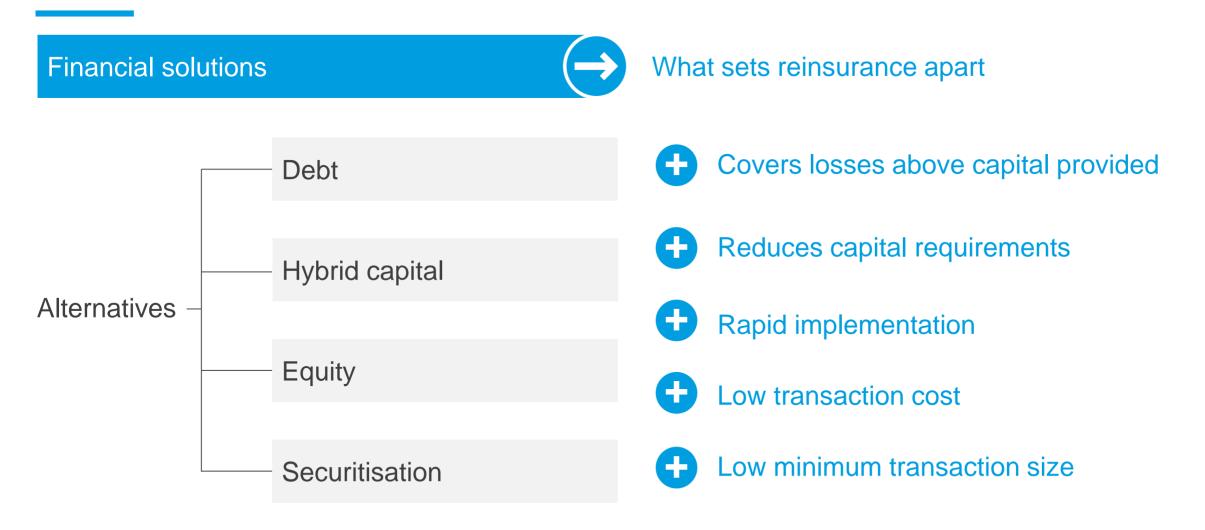


### Capital funding requirements

Maslow's hierarchy of needs

## **Alternative capital sources**

Financial solution repayments are subject to business performance

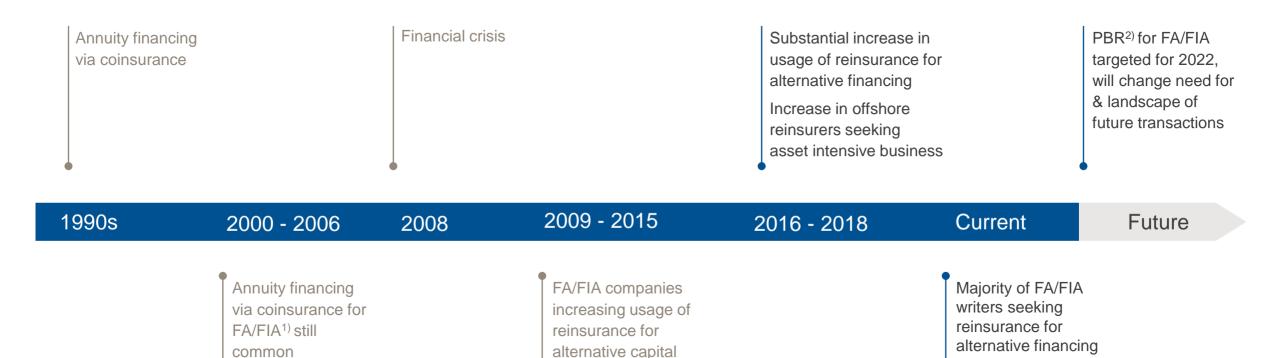


## **US** landscape: individual life insurance financing

Life financing via coinsurance		Financial crisis: funded structures become very difficult to execute		Increased use of captive structures and varying forms involving unfunded structures		Principle-based reserving for new business first operative in 2017 Transition period until beginning 2020
2000 - 2005	2005 - 2007	2008	2009 - 2010	2011 - 2014	2014	2017 - 2020
	Captives fund XXX reserves within the capital markets via securitisations		Regulators open to alternative financing solutions Banks offer conditio LOC solutions but n to hedge risks	nal	AG48 provides extra guidance: use of captives alternative forms capital financing	s of

## **US** landscape: retirement market

common

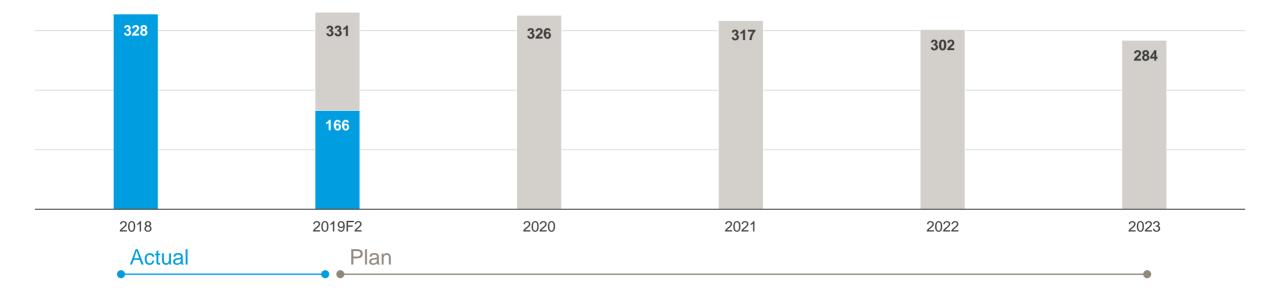


or offshore partners

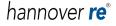
## **Our US Financial Solution business** In-force only

All figures

in m. USD







## Some facts about Financial Solutions



### **Underlying risks**

Identical for Financial Solutions and Risk Solutions



#### **Negative developments**

Would hit Risk Solutions earlier than Financial Solutions

NA

NA

10)



### **Treaty term**

Typically between 5 and 20 years



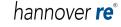
### **Risk profile**

Stable over term; hence stable profit signature

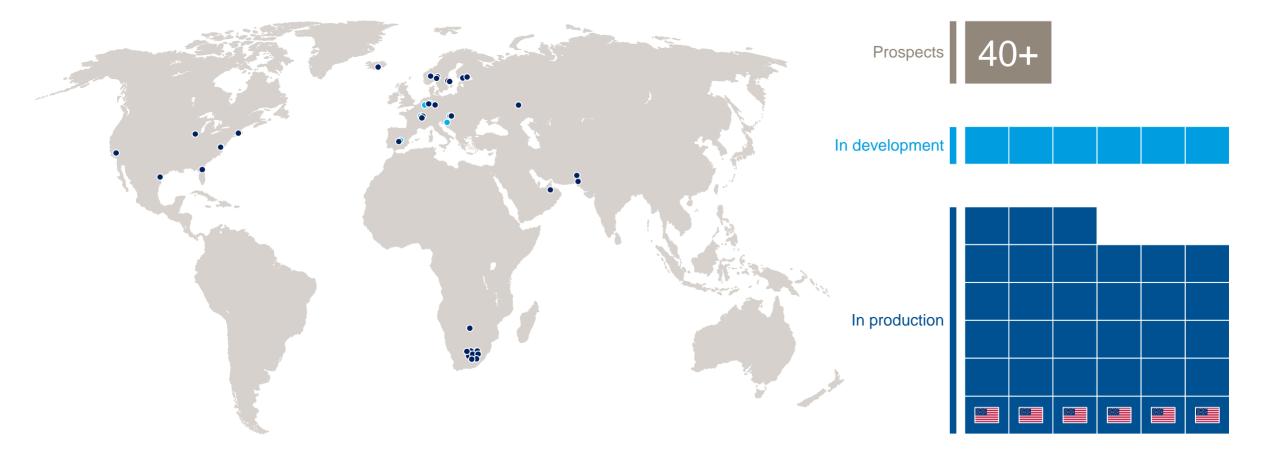
**Structured reinsurance** aiming to achieve one or more specific financial objectives for the ceding company

-

1

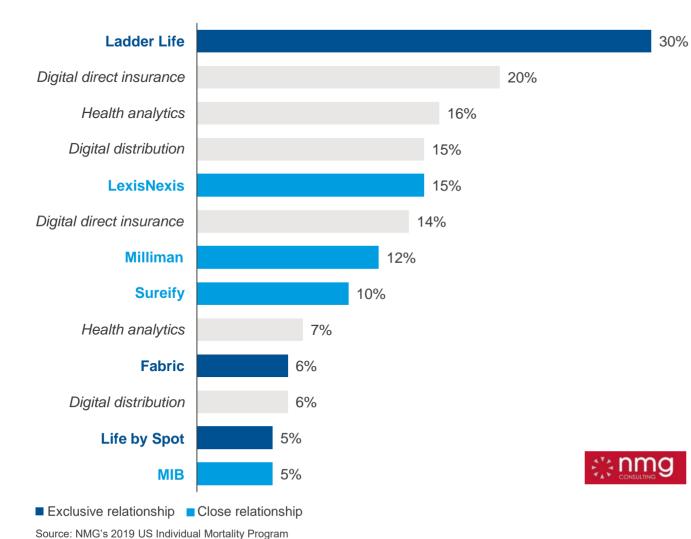


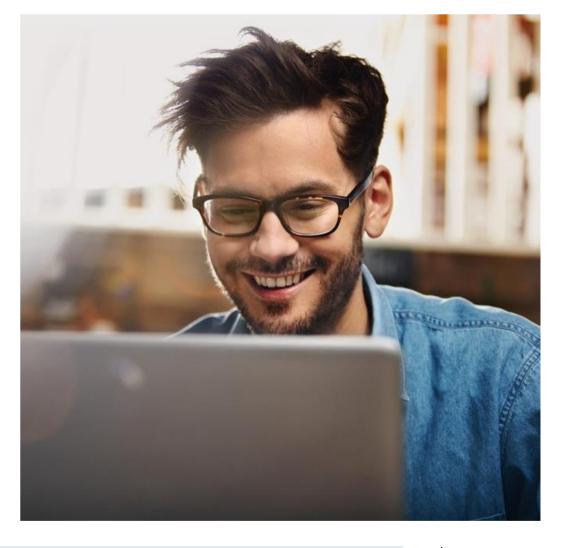
## hr|ReFlex & hr|Quirc Support in the digital age



As at September 2019

## **Support in the digital age – nominations 2019**







55

We're extremely pleased to partner with an industry-leading innovator. We are deeply impressed by the quality of Hannover Re's risk assessment, their hr|ReFlex underwriting technology platform and the spirit of partnership needed to delight the modern consumer.

> Jamie Hale, CEO & Co-Founder, Ladder



FinTech Breakthrough award 2019 Top company InsurTech innovation FinTech Breakthrough



Real Simple Smart Money award 2019 Best insurer to get life cover easy Real Simple

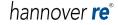


Model insurer of the year award 2018 Innovation and emerging technologies Celent Model insurance



Most innovative companies award 2018 Revamped life insurance offerings\* *Fast company* 

\* In cooperation with Social Finance



## Key takeaways

#### **Security Life of Denver**

- Resolving issue of legacy US mortality business is on track
- Positive effect on future L&H EBIT

2

#### **Financial Solutions**

- · Minimal exposure to market risks or other non-core risks
- Strong run-off earnings expected paired with promising new business potential

3

#### Insurtechs

- Will play a major role in (re)insurance value chain
- Hannover Re is an innovative partner



## **Disclaimer**

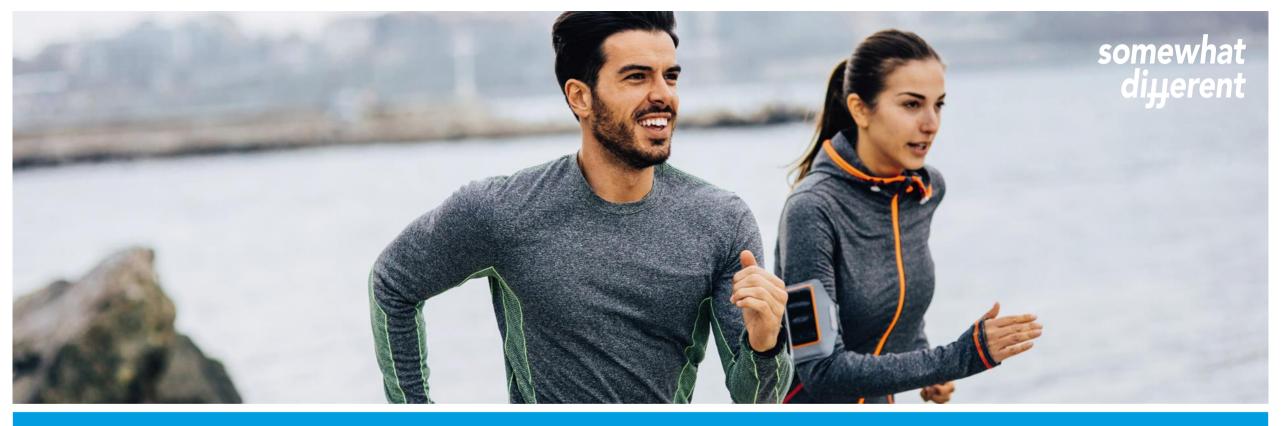
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## **Concluding remarks and outlook**

Jean-Jacques Henchoz, Chief Executive Officer 22<sup>nd</sup> International Investors' Day Frankfurt, 23 October 2019



## Pursuing the outperformance journey

We will continuously create value for clients, shareholders and employees

Well positioned in an attractive reinsurance market Business model continuity is key to further success and outperformance Additional success factors will be required to secure performance at full potential



 Underwriting discipline and competitive cost advantage will enable further profitable growth



- Strong contribution from Financial Solutions
- Active management of in-force book will support profitable growth



### Investments

- Ordinary income well supported by alternatives
- Low interest-rate environment is manageable



### **Risk Management**

- Very strong reserving position and capitalisation
- Active management of key exposures (climate change, cyber)

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