

## Thanks for “accompanying” with us in time of transition

You all know the typical “0815” working day at home: get up in the morning, prepare the coffee machine, take a shower, put on a decent business shirt, drink the first cup of coffee, switch on the computer, sign in and start working. Imagine how long it used to take us to finally sit down at our desks when we had to drive to the office. Of course, we had to get up, take a shower etc. as well, but the stressful travelling time we spent in the middle of rush hour while cursing public transport delays is now cut out!

The actual working day starts with screening, sorting and answering the first emails in the inbox in total serenity. In the back of your mind, the question sometimes pops up whether it's time for the next coffee. The world appears perfect. This part is hardly any different from working in the office. However, the peace is quickly broken when your son's football hits you hard on the head just because he is bored at home and wants to play with you, or when your cat keeps grumbling wholeheartedly because you forget to fill its bowl by 10 am.

Let's move on to lunch, an important time that deserves special attention because food means energy. While the canteen serves a rich variety of meals, you don't have such choices at home. The chatty and relaxing lunch break with colleagues turn into a quiet and routine lunch with your family or a pasta meal alone for the third time this week whilst watching a TV show.

After lunch and a few more cups of coffee, it is now time for another round of carbon-neutral client “visits” around the world. In this respect, we are now confronted with completely different challenges from during the physical visits: instead of asking ourselves “what is the best way to sit in front of the interlocutor?” we are now struggling

with questions such as “why do I look so dark and unfriendly in the screen?” or “what to do, if in the middle of a video session my favourite Amazon courier rings at the door?”

Of course, these are just some funny examples intended to amuse us all. In our daily life, it actually makes no essential difference whether we finish our daily tasks within our own four walls or in the office. As we have seen in the past months, this is absolutely not easy. We are pleased to be able to continue our business with the support of the professionalism of our clients and business partners as well as of our own teams.

Despite some new challenges, the transition to the virtual world was predominantly smooth, so that we are able to maintain contact with our business partners even in these difficult times. This enabled us to discuss new opportunities and exchange ideas together. We are very grateful for this chance and kindly express our appreciation to our business partners who arranged the virtual meetings and provided us with necessary information via digital channels. Finally yet importantly, we would also like to thank our colleagues in IT department who ensure that everything runs smoothly.

However, there is no substitute for face-to-face meetings. We are optimistic about the future and are looking forward to meet our clients and partners in person soon to discuss things together around the same table or to talk about anything not related to business over a good glass of wine during a cosy dinner.