

# Medium-term growth and profitability in L&H

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# Drivers of future profitability and growth

Life & Health reinsurance



Increasing profits expected from our Life & Health business group

# **Overall positive impact from Scottish Re acquisition**

US mortality - review of past experience



Cumulative EBIT\* 2009 - 2014 in m. USD 150 69 111 100 50 42 0 Scottish Re New business Total \* Excl. impact from ModCo derivatives

#### **Overall positive EBIT contribution**

- VoBA of USD 143 m. in 2009
- Deterioration in 2012 2014 due to
  - problematic pre 2005 underwriting years
  - increased suicide rates after the financial crisis
  - higher PLT lapse experience
- Positive effect from recapture in 2013

# Attractive profitability of the mortality solutions business

- Grow new profitable business
- In-force management actions for Scottish Re portfolio

#### Improving profitability expected for US mortality business Increasing contribution from new business combined with in-force management

#### Net amount at risk



Collateral costs Scottish Re portfolio in m. USD



#### Shift in business mix

- New profitable business is gradually improving the results
- Recapture 2013: positive IFRS effect USD 60 m. (pre-tax), overall MCEV effect of USD 182 m. (post tax)
- YRT rate increases: low- to mid-double-digit million positive effect p.a. from 2015/2016 onwards

#### Reducing collateral costs

- Increase in 2012 due to expected contractual changes and growth in the LOC nominal amount
- Reduction of USD 18 m. p.a. in Q3/2013, full effect visible from 2014
- Reduction of USD ~30 m. p.a., full effect visible from 2016 onwards

# Adverse development in group business creates opportunities

Australian disability business - review of past experience



#### Technical result group business (TPD) in m. AUD



#### in m. AUD > Legacy DII business

- In run-off since 2009, repricing only possible if the ceding company increases its rates
- Adverse claim termination experience caused valuation basis changes over the period, which led to reserve strengthening
- Current experience in line with the latest reserving level
- Group business (TPD)
  - Historically profitable business
  - Margins decreased, claims inflated (workers comp. coverage in AUS has been limited in recent years + claims farming by lawyers)

## Improving profitability expected for AUS disability business Increasing profits from group business and reduced impact from DII

Legacy DII – reserved loss recognition in m. AUD

2015 2016 2017 2018 2019 2020 2027 2022 2026 2026 2026 2026



#### Net premium group business (TPD) in m. AUD in m. AUD

- Legacy DII business
  - Claim termination reserving basis appears to be at least adequate (even slightly conservative)
  - Premium rate increases possible in some cases
  - Claim audit resulted in closure of several large claims, positive impact on profitability
  - Treaty management results in an increase in premium payable
- Group business (TPD)
  - Significant repricing opportunities following the adverse industry results in 2013/2014
  - Portfolio is expected to return to profitable levels (and exceeding our minimum margin)

## Good performance for our EA business in recent years Longevity experience

#### Actual/expected - Results for Enhanced Annuities (EA)



#### Upward trend and smaller confidence intervals

#### Good pension block business written since 2008 Longevity experience

#### Actual/expected (lives) - 95% confidence interval



# Quoted Pension Block Transactions

Selective underwriting approach: 1 out of 7 deals is finally closed



#### Number of blocks quoted and written

#### Increased marketing activities in non-UK markets

#### Hannover Re L&H strategy Focus is key



- High growth markets
- Companies in transition
- Alternative distribution channels
- Underserved consumers
- 5 Hard-to-quantify risks

Vitality (2, 4, 5)

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- Digitalisation (1, 3)
- Microinsurance (1, 3, 4)

#### **Vitality** Getting and remaining healthy: a modern lifestyle

Incentivise members to improve quality of life and to reduce long-term medical costs

The world's largest scientific incentive-based wellness program



Encourage policyholders to actively manage & improve their health

## Vitality Impact on mortality, critical illness, lapses



# **Digitalisation in insurance**

Sale and underwriting support for life insurance policies



Integrated automatic process without compromising on business quality

#### **ReFlex: a new generation of automated underwriting systems** Key features at a glance

Risk assessment across multiple products and lines of business

Full transparency – all rules are easily adaptable

Advanced reporting and analytical tools – standard reports and web-based dash boards

Fully multilingual and multicurrency enabled

Full migration of existing proprietary knowledge

**ReFlex - a construction kit for U/W solutions around the world** 

## **Growth potential in microinsurance in Asia and Oceania** Health microinsurance growing strongly



India

- Population in 2012: 1,236.7 m
- Estimated potential microinsurance market\* in 2012: 755.4 m.
- 14.7% of microinsurance potential covered
- 2010 2012 coverage CAGR 30.6%
- 66% of all microinsurance premiums of the Asian market
- Pakistan
  - Population in 2012: 179.1 m.
  - Estimated potential microinsurance market\* in 2012: 129.0 m.
  - 4.1% of microinsurance potential covered
  - 2010 2012 coverage CAGR 19.4%

Source: "The Landscape of Microinsurance in Asia and Oceania 2013", Munich Re Foundation \* People living on more than USD 1.25 but less than USD 4 / day

# We will continue on our growth path ...

... and deliver increasing profitability in the future

#### Premium development

in m. EUR

#### 5-year CAGR: 7.4%





- Close to EUR 1.5 bn. of VNB over the last 5 years
- IFRS profits will additionally include the capital costs
- Additional profits come from a conservative calculation of the PVFP

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